2019/2020 Revenue Budget Summary

| | Changes included in Base Budget (Appendix A) | Inflation | 5 | Changes | Efficiencies | | Gross Budget |
|-----------------------------|---|-----------|-----------|-----------|--------------|-----------|--------------|
| | £ million | £ million | £ million | £ million | £ million | £ million | £ million |
| Directorate Budgets | | | | | | | |
| Adults Services | (2.918) | 0.675 | 49.805 | 3.753 | (1.731) | 51.827 | 80.602 |
| Children's Services | (0.683) | 0.417 | 30.002 | 0.788 | (0.723) | 30.067 | 119.268 |
| Customer | 1.210 | 0.251 | 13.318 | 0.500 | (0.240) | 13.578 | 70.796 |
| Environment | (0.348) | 1.174 | 25.243 | 1.889 | (0.719) | 26.413 | 51.078 |
| Enabling, Law & Governance* | (0.461) | 0.503 | 9.626 | 0.320 | (0.969) | 8.977 | 33.861 |
| Total Directorate Budgets | (3.200) | 3.020 | 127.994 | 7.250 | (4.382) | 130.862 | 355.605 |
| Corporate Budgets | (4.494) | 0.194 | (1.836) | 0.573 | (0.997) | (2.260) | 12.165 |
| Budget Requirement | | | | | | 128.602 | 367.771 |
| Revenue Support Grant | | | | | | (5.767) | |
| Council Tax** | | | | | | (91.919) | |
| Local Business Rates | | | | | | (30.916) | |
| Total Funding | | | | | | (128.602) | |

* Gross Expenditure includes Public Health

**Council Tax includes £6.279 million for the Social Care Precept (£0.883 million in 2019/2020) and £1.453 million Council Tax Surplus

The Gross expenditure for Schools will change when the final figures for the Dedicated Schools Grant attributable to Local Authority Services are known.

There may be rounding differences within this table.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|---------------------------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Adults Management | | | | |
| Adults Management | 929 | 0 | -216 | 713 |
| Safeguarding of Vulnerable Adults | 959 | 0 | 0 | 959 |
| Adult Social Care Services | 2,176 | -56 | -65 | 2,055 |
| Better Care Fund | -700 | 700 | 0 | 0 |
| Total Adults Management | 3,364 | 644 | -281 | 3,727 |
| Adult Social Care - External | | | | |
| Adult Social Care 18-64 | 25,221 | 1,478 | -1,234 | 25,465 |
| Adult Social Care 65+ | 12,550 | 1,439 | -201 | 13,787 |
| Total Adult Social Care - External | 37,770 | 2,917 | -1,436 | 39,252 |
| Adult Social Care - In House | | | | |
| In-House Support Services | 1,285 | 0 | 0 | 1,285 |
| LD In-House Services | 2,635 | 0 | -14 | 2,620 |
| Non-Residential In-House Services 65+ | 1,391 | 0 | 0 | 1,391 |
| In-House Residential Homes | 3,361 | 192 | 0 | 3,552 |
| Total Adult Social Care - In House | 8,671 | 192 | -14 | 8,848 |
| TOTAL | 49,805 | 3,753 | -1,731 | 51,827 |

Adults Management

Description of Service

Payroll for the Director, Chief Officer, Assistant Director, managers for older people, physical disability & the residential homes, plus Adult Services training budget.

| | | | | | Notes |
|-------------------|-------------|-------------------------------------|--------------|---------------------------------|--|
| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget | The 2019/2020 base budget has been changed to reflect the following: Efficiencies: -£216,000 Digital Operating Model |
| | £000 | £000 | £000 | £000 | |
| Employees | 1,026 | 0 | 0 | 1,026 | |
| Running Costs | 39 | 0 | 0 | 39 | |
| Contractual costs | 0 | 0 | -216 | -216 | |
| Total Expenditure | 1,065 | 0 | -216 | 849 | |
| Income | -136 | 0 | 0 | -136 | |
| Net Expenditure | 929 | 0 | -216 | 713 | |
| | | | | | |
| | | | | | |
| | | | | | |

Safeguarding of Vulnerable Adults

Description of Service

This Service area incorporates the Safeguarding of Vulnerable Adults and Mental Capacity Team. The teams deal with the protection of all service users, the implication of the Deprivation of Liberty Act and the management of the Independent Mental Capacity Advocacy Service.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget | There have been no changes to the 2019/2020 Base Budget. |
|-------------------|-------------|-------------------------------------|--------------|---------------------------------|--|
| | £000 | £000 | £000 | £000 | |
| Employees | 532 | 0 | 0 | 532 | |
| Running Costs | 505 | 0 | 0 | 505 | |
| Total Expenditure | 1,037 | 0 | 0 | 1,037 | |
| Income | -77 | 0 | 0 | -77 | |
| Net Expenditure | 959 | 0 | 0 | 959 | |
| | | | | | |
| | | | | | |

This service area includes the Emergency Duty Team, Community Equipment Store, Preventative Technology, Care Standards & Review teams and the Adult Social Care contract payments.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|----------------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Employees | 687 | 0 | 0 | 687 |
| Running Costs | 52 | 0 | 0 | 52 |
| Contractual costs | 3,153 | -56 | -65 | 3,032 |
| Transfers to/from Reserves | 0 | 0 | 0 | C |
| Total Expenditure | 3,892 | -56 | -65 | 3,771 |
| Income | -1,716 | 0 | 0 | -1,716 |
| Net Expenditure | 2,176 | -56 | -65 | 2,055 |

Notes

The 2019/2020 base budget has been changed to reflect the following:

Investments and Other Changes: INV1 -£56,000 Adults Pressures

Efficiencies: 2017AH -£65,000 Call Monitoring Systems

Control account for the Better Care Fund. All income is received into this budget and then recharged out to the service areas. This budget funds the costs of the DFG's, Care Act and ICT and manages the Bedfordshire Clinical Commissioning Group share of the pooled fund.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|----------------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Employees | 0 | 250 | 0 | 250 |
| Running Costs | 0 | 200 | 0 | 200 |
| Contractual costs | 6,615 | 250 | 0 | 6,865 |
| Transfers to/from Reserves | -599 | 0 | 0 | -599 |
| Total Expenditure | 6,017 | 700 | 0 | 6,717 |
| Income | -6,717 | 0 | 0 | -6,717 |
| Net Expenditure | -700 | 700 | 0 | C |

Notes

The 2019/2020 base budget has been changed to reflect the following:

Investments and Other Changes: INV3 £250,000 Adults and Children's (Grant Funded) INV3 £200,000 Adults and Children's (Grant Funded) INV3 £250,000 Adults and Children's (Grant Funded)

Externally purchased care packages for service users aged 18-64 with social care needs, including contributions from the clients and Health towards the service they receive.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|----------------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Running Costs | 269 | 0 | 0 | 269 |
| Contractual costs | 30,964 | 2,189 | -1,264 | 31,889 |
| Transfers to/from Reserves | -9 | 0 | 0 | -9 |
| Total Expenditure | 31,225 | 2,189 | -1,264 | 32,150 |
| Income | -6,004 | -710 | 29 | -6,685 |
| Net Expenditure | 25,221 | 1,478 | -1,234 | 25,465 |

Notes

The 2019/2020 base budget has been changed to reflect the following:

Investments and Other Changes: INV1 £2,189,000 Adults Pressures INV1 -£710,000 Adults Pressures

Efficiencies:

2017AA -£150,000 Early Adults Help Local Area Co-ordinators 2017AB -£100,000 Supported Living Model for Learning Disability Accommodation 2017AE -£1,014,000 Review equity in services across social care groups

2017AE £29,000 Review equity in services across social care groups

Externally purchased care packages for service users aged 65 and over with social care needs, including contributions from the clients and Health towards the service they receive.

| | Base Budget £000 | Investments and Other Changes £000 | Efficiencies £000 | Proposed 2019/2020 Budget £000 | Investments and Other Changes: INV1 £1,927,000 Adults Pressures INV1 -£488,000 Adults Pressures Efficiencies: |
|-------------------------------------|-------------------------|---|----------------------|---|--|
| Running Costs | 0 | 0 | 0 | 0 | 2017AA -£150,000 Early Adults Help Local Area Co-ordinators 2017AE -£51,000 Review equity in services across social care groups |
| Contractual costs Total Expenditure | 19,289 19,289 | 1,927 1,927 | -201 -201 | 21,014 21,014 | |
| Income | -6,739 | -488 | 0 | -7,226 | |
| Net Expenditure | 12,550 | 1,439 | -201 | 13,787 | |

In-House Support Services

Description of Service

Provision of in-house support services including sensory impairment, occupation therapy, hospital & older peoples social work teams, and assessment & rehabilitation.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|----------------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Employees | 2,906 | 0 | 0 | 2,906 |
| Running Costs | 64 | 0 | 0 | 64 |
| Contractual costs | 512 | 0 | 0 | 512 |
| Transfers to/from Reserves | -206 | 0 | 0 | -206 |
| Total Expenditure | 3,276 | 0 | 0 | 3,276 |
| Income | -1,992 | 0 | 0 | -1,992 |
| Net Expenditure | 1,285 | 0 | 0 | 1,285 |

LD In-House Services

Description of Service

In-house services for service users with learning disabilities which include Kempston Day Centre, Gadsby Street, George Beal House Respite Unit and the Adult Placement Scheme. These are alternatives to externally purchased care. Also included is the Adult Learning Disability Social Work team.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget | The 2 Efficie 2017 |
|----------------------------|-------------|-------------------------------------|--------------|---------------------------------|--------------------------|
| | £000 | £000 | £000 | £000 | |
| Employees | 2,878 | 0 | -14 | 2,863 | |
| Running Costs | 258 | 0 | 0 | 258 | |
| Transfers to/from Reserves | 0 | 0 | 0 | 0 | |
| Total Expenditure | 3,136 | 0 | -14 | 3,122 | |
| Income | -501 | 0 | 0 | -501 | |
| Net Expenditure | 2,635 | 0 | -14 | 2,620 | |

019/2020 base budget has been changed to reflect the following: ncies: E -£14,000 Review equity in services across social care groups

Non-Residential In-House Services 65+

Description of Service

In-house services including Goldington Day Centre, the Enablement and Homecare Service, and Tavistock and Dame Alice Courts. These are alternatives to externally purchased care and are directly managed in-house.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|-------------------|--------------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Employees | 2,333 | 0 | 0 | 2,333 |
| Running Costs | 187 | 0 | 0 | 187 |
| Contractual costs | 84 2,604 | 0 | 0 | 84 2,604 |
| Total Expenditure | 2,004 | 0 | U | 2,004 |
| Income | -1,213 | 0 | 0 | -1,213 |
| Net Expenditure | 1,391 | 0 | 0 | 1,391 |

In-House Residential Homes

Description of Service

The provision of five in-house residential care homes for clients with varying support needs and one for Learning Disability clients.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget | |
|-------------------|-------------|-------------------------------------|--------------|---------------------------------|--|
| | £000 | £000 | £000 | £000 | |
| Employees | 5,045 | 189 | 0 | 5,234 | |
| Running Costs | 818 | 0 | 0 | 818 | |
| Contractual costs | 7 | 0 | 0 | 7 | |
| Total Expenditure | 5,871 | 189 | 0 | 6,060 | |
| Income | -2,510 | 3 | 0 | -2,508 | |
| Net Expenditure | 3,361 | 192 | 0 | 3,552 | |

Notes

The 2019/2020 base budget has been changed to reflect the following:

Investments and Other Changes: INV10 £189,000 In House Residential Care Homes INV1 £3,000 Adults Pressures

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|---|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Children's Management | | | | |
| Children's Management | 159 | 170 | 0 | 329 |
| Total Children's Management | 159 | 170 | 0 | 329 |
| Education, SEND & School Infrastructure | | | | |
| High Needs | 429 | 0 | -75 | 354 |
| Chief Officer Education, SEND & School Infrastructu | | 435 | -220 | 516 |
| Early Help & Intervention | 1,715 | 0 | -36 | 1,679 |
| School Infrastructure and Partnerships | 3,124 | 0 | -155 | 2,970 |
| Total Education, SEND & School Infrastructure | 5,569 | 435 | -486 | 5,518 |
| Looked After Children & Social Work | | | | |
| Children's Social Care | 5,899 | 183 | -42 | 6,040 |
| Youth Offending Service | 540 | 0 | 0 | 540 |
| Safeguarding & Quality Assurance | 1,330 | 0 | -11 | 1,319 |
| Looked after Children | 16,505 | 0 | -185 | 16,320 |
| Total Looked After Children & Social Work | 24,274 | 183 | -237 | 24,220 |
| TOTAL | 30,002 | 788 | -723 | 30,067 |

Children's Management

Description of Service

The service funds the management staff costs.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|-------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Employees | 424 | 0 | 0 | 424 |
| Running Costs | 9 | 170 | 0 | 179 |
| Contractual costs | 26 | 0 | 0 | 26 |
| Total Expenditure | 459 | 170 | 0 | 629 |
| Income | -299 | 0 | 0 | -299 |
| Net Expenditure | 159 | 170 | 0 | 329 |

Notes

The 2019/2020 base budget has been changed to reflect the following:

Investments and Other Changes: INV3 £170,000 Adults and Children's (Grant Funded)

High Needs

Description of Service

This service funds the costs associated with the High Needs element of the Dedicated Schools Funding. The service is responsible for the payment of the top-up funding to Schools, Academies and Independent Providers and supports the educational needs of children and young people with SEND between the ages of 0 and 25.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|-------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Employees | 2,125 | 0 | 0 | 2,125 |
| Running Costs | 313 | 0 | 0 | 313 |
| Contractual costs | 14,309 | 0 | 0 | 14,309 |
| Total Expenditure | 16,746 | 0 | 0 | 16,746 |
| Income | -16,318 | 0 | -75 | -16,393 |
| Net Expenditure | 429 | 0 | -75 | 354 |

Notes The 2019/2020 base budget has been changed to reflect the following: Efficiencies: 2017CF -£75,000 Transforming Education Psychology and Vulnerable Pupils Service

Chief Officer Education, SEND & School Infrastructure

Description of Service

The service funds costs associated with activities to support the improvement of school standards, attainment and support activities across Early Years & Key Stages 1 to 4. This service also funds School Governor training, Trade Union payments, Schools Forum, historic and statutory commitments, the revenue contributions to the schools capital programme and the budget for the management staff costs within the area of Chief Officer. Centrally held Pupil Premium is also managed within this service.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|-------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Employees | 993 | 0 | 0 | 993 |
| Running Costs | 483 | 0 | 0 | 483 |
| Contractual costs | 3,521 | 435 | 0 | 3,956 |
| Total Expenditure | 4,997 | 435 | 0 | 5,432 |
| Income | -4,696 | 0 | -220 | -4,916 |
| Net Expenditure | 301 | 435 | -220 | 516 |

Notes

The 2019/2020 base budget has been changed to reflect the following:

Investments and Other Changes: ONE1 £435,000 Contribution to the Dedicated Schools Grant

Efficiencies: 2017CD -£220,000 Transforming School Improvement

Early Help & Intervention

Description of Service

This service area includes Early Years, the Early Help Service which includes the Early Action and Intensive Family support Teams who support early intervention for young persons and family through services provided. This service area is significantly funded by grants.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|----------------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Employees | 2,047 | 0 | -36 | 2,011 |
| Running Costs | 359 | 0 | 0 | 359 |
| Contractual costs | 1,498 | 0 | 0 | 1,498 |
| Transfers to/from Reserves | 38 | 0 | 0 | 38 |
| Total Expenditure | 3,942 | 0 | -36 | 3,900 |
| Income | -2,227 | 0 | 0 | -2,227 |
| Net Expenditure | 1,715 | 0 | -36 | 1,679 |

Notes

The 2019/2020 base budget has been changed to reflect the following:

Efficiencies: -£36,000 Digital Operating Model

School Infrastructure and Partnerships

Description of Service

This budget supports services for school admissions, planning of school places, advice on academies, federations and trust schools, education welfare, school meals, transport, children missing education and life long learning.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|----------------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Employees | 842 | 0 | -20 | 823 |
| Running Costs | 4,024 | 0 | -135 | 3,889 |
| Contractual costs | 3,289 | 0 | 0 | 3,289 |
| Transfers to/from Reserves | -17 | 0 | 0 | -1 |
| Total Expenditure | 8,139 | 0 | -155 | 7,98 |
| Income | -5,015 | 0 | 0 | -5,01 |
| Net Expenditure | 3,124 | 0 | -155 | 2,97 |

Notes

The 2019/2020 base budget has been changed to reflect the following:

Efficiencies: -£20,000 Digital Operating Model 2017CG -£135,000 Mainstream Transport Policy and re-procurement

The service includes the social work teams covering Bedford Borough, the Multi-Agency Safeguarding Hub (MASH), the Assessment Team, the Children with Disabilities and the Family Support teams who work with children in the community together with the Social Care Academy and management costs for Chief Officer including legal fees budget for Children Services.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|----------------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Employees | 4,384 | 176 | -42 | 4,51 |
| Running Costs | 549 | 4 | 0 | 55 |
| Contractual costs | 1,215 | 4 | 0 | 1,21 |
| Transfers to/from Reserves | -250 | 0 | 0 | -25 |
| Total Expenditure | 5,899 | 183 | -42 | 6,04 |
| Income | 0 | 0 | 0 | |
| Net Expenditure | 5,899 | 183 | -42 | 6,04 |

Notes

The 2019/2020 base budget has been changed to reflect the following:

Investments and Other Changes: INV4 £176,000 Children's Social Work Academy INV4 £4,000 Children's Social Work Academy INV4 £4,000 Children's Social Work Academy

Efficiencies: -£42,000 Digital Operating Model Youth Offending Service

Description of Service

The Youth Offending Service is a shared service hosted by Bedford Borough Council providing support for young offenders across Bedfordshire, primarily funded by the Youth Justice Board. This service also manages the remand of Bedfordshire young people under the age of 18 to Secure and Young Offenders institutes.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|----------------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Employees | 1,266 | 0 | 0 | 1,266 |
| Running Costs | 164 | 0 | 0 | 164 |
| Contractual costs | 147 | 0 | 0 | 147 |
| Total Expenditure | 1,577 | 0 | 0 | 1,577 |
| Grants & Contributions | -493 | | 0 | -493 |
| Customer & Client Receipts | -544 | | 0 | -544 |
| Income | -1,037 | 0 | 0 | -1,037 |
| Net Expenditure | 540 | 0 | 0 | 540 |

Safeguarding & Quality Assurance

Description of Service

This service includes the Local Safeguarding Board, Conference and Review Service, the Engagement and Development team, the Family Conference Service together with the Childrens Service support team.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|----------------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| | | | 2000 | |
| Employees | 1,156 | | -11 | 1,145 |
| Running Costs | 196 | | 0 | 196 |
| Contractual costs | 61 | 0 | | 61 |
| Total Expenditure | 1,413 | 0 | -11 | 1,403 |
| Create & Contributions | 0 | 0 | 0 | 0 |
| Grants & Contributions | 0 | 0 | | 0 |
| Customer & Client Receipts | -83 | | | -83 |
| Income | -83 | 0 | 0 | -83 |
| | | | | |

This service funds, the care, accommodation and support of; Looked After Children, Unaccompanied Asylum Seeker Children and Staying Put Arrangements plus support allowances for Child Arrangement Orders, Special Guardianship Orders, Residential Care Orders and Adoption Orders. In addition this service funds Commissioned Services including Child & Adolescent Mental Health Services (CAMHS), Family Support & Integration Services, and Children with Disabilities Support Services. This service also funds the costs of the two Bedford Children's Respite Homes, and the following teams; Fostering, Adoption, Permanency, Leaving and After Care, Asylum, Commissioning and Sessional Workers.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|-------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Employees | 4,150 | 0 | -15 | 4,135 |
| Running Costs | 449 | 0 | 0 | 449 |
| Contractual costs | 12,999 | 0 | -170 | 12,829 |
| Total Expenditure | 17,597 | 0 | -185 | 17,413 |
| Income | -1,092 | 0 | 0 | -1,092 |
| Net Expenditure | 16,505 | 0 | -185 | 16,320 |

Notes

The 2019/2020 base budget has been changed to reflect the following:

Efficiencies: -£15,000 Digital Operating Model 2017CA -£170,000 Review of Children's Placements

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|--|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Customer Experience & Digital Services | | | | |
| Assessment and Digital Services | 4,755 | 0 | -213 | 4,542 |
| Customer Services and Housing | 3,500 | 500 | 53 | 4,053 |
| Housing Benefits | -230 | 0 | 0 | -230 |
| Total Customer Experience & Digital Services | 8,025 | 500 | -160 | 8,365 |
| Analytics Insight and Performance Analytics Insight and Performance | 661 | 0 | 22 | 682 |
| Total Analytics Insight and Performance | 661 | 0 | 22 | 682 |
| Technology Technology | 4,633 | 0 | -102 | 4,531 |
| Total Technology | 4,633 | 0 | -102 | 4,531 |
| | ., | U | | ., |
| TOTAL | 13,318 | 500 | -240 | 13,578 |

Assessment and Digital Services

Description of Service

The service is responsible for:

- Collection of Council Tax, NNDR, BID levies and Sundry Debts;

- Assessment of Housing Benefit, Council Tax Support, DHP, Adult Social Care charges, Blue Badges & ENCTS entitlement;

- Adult social care brokerage and direct payments;

- Court of protection deputeeships and appointeeships for vulnerable adults;

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|----------------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Employees | 3,070 | 0 | 0 | 3,070 |
| Running Costs | 3,732 | 0 | 0 | 3,732 |
| Contractual costs | 113 | 0 | -213 | -100 |
| Transfers to/from Reserves | -182 | 0 | 0 | -182 |
| Total Expenditure | 6,733 | 0 | -213 | 6,520 |
| Income | -1,978 | 0 | 0 | -1,978 |
| Net Expenditure | 4,755 | 0 | -213 | 4,542 |

Notes

The 2019/2020 base budget has been changed to reflect the following:

Efficiencies

-£213,000 Digital operating Model

Customer Services & Housing

Description of Service

This service is responsible for:

- Customer Service Centre - including self-service and assisted digital access

- Corporate telephone contact centre

- Housing options and homelessness prevention (including provision of temporary and emergency accommodation)

- Housing register

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|----------------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Employees | 2,332 | 500 | 0 | 2,832 |
| Running Costs | 249 | 0 | 0 | 249 |
| Contractual costs | 3,321 | 0 | 53 | 3,373 |
| Transfers to/from Reserves | -70 | 0 | 0 | -7(|
| Total Expenditure | 5,831 | 500 | 53 | 6,383 |
| Income | -2,331 | 0 | 0 | -2,33 |
| Net Expenditure | 3,500 | 500 | 53 | 4,05 |

Notes

The 2019/2020 base budget has been changed to reflect the following:

Investments:

INV2 £500,000 Homelessness (Housing Options and Homelessness Prevention)

Efficiencies

-£53,000 Digital Operating Model

Housing Benefit

Description of Service

This service co-ordinates the payment of Housing Benefit and the subsidy receipts from the DWP for the reimbursement of these costs.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget | There have been no change |
|------------------------|-------------|-------------------------------------|--------------|---------------------------------|---------------------------|
| | £000 | £000 | £000 | £000 | |
| Running Costs | 0 | 0 | 0 | 0 | |
| Contractual costs | 51,796 | 0 | 0 | 51,796 | |
| Total Expenditure | 51,796 | 0 | 0 | 51,796 | |
| Grants & Contributions | -52,026 | 0 | 0 | -52,026 | |
| Income | -52,026 | 0 | 0 | -52,026 | |
| Net Expenditure | -230 | 0 | 0 | -230 | |

| Notes | |
|---|--|
| There have been no changes to the 2019/2020 base budget | |
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| | |
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| | |

Analytics Insight and Performance

Description of Service

The Service leads on service plans and corporate policy development and supports and drives improvement in the Council through regular analysis, research and performance reporting. The service also supports the Council's consultation projects and customer feedback processes. The budget is predominantly composed of salary costs and various costs related to the running of the department whereas income is related to government grants and income from external clients

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|----------------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Employees | 800 | 0 | 0 | 800 |
| Running Costs | 62 | 0 | 0 | 62 |
| Contractual costs | 11 | 0 | 22 | 33 |
| Transfers to/from Reserves | -130 | 0 | 0 | -130 |
| Total Expenditure | 742 | 0 | 22 | 764 |
| Income | -82 | 0 | 0 | -82 |
| Net Expenditure | 661 | 0 | 22 | 68 |

Notes

The 2019/2020 base budget has been changed to reflect the following:

Efficiencies -£22,000 Digital operating Model

Technology

Description of Service

The Service is responsible for the management of the IT systems of the Council. It is responsible for IT projects, maintenance of the Local Area Network (LAN), technical support, system administration and management of other systems including Swift (Social Care), Payroll & HR, Revenues and Benefits and a Geographical Information. The service also provides Education Network services to schools on a rechargeable basis and facilitates the corporate managed print function which includes the Reprographics & Design services.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|----------------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Employees | 2,584 | 0 | 0 | 2,584 |
| Running Costs | 2,045 | 0 | 0 | 2,04 |
| Contractual costs | 1,361 | 0 | -102 | 1,25 |
| Transfers to/from Reserves | -556 | 0 | 0 | -55 |
| Total Expenditure | 5,434 | 0 | -102 | 5,33 |
| Income | -801 | 0 | 0 | -80 |
| Net Expenditure | 4,633 | 0 | -102 | 4,53 |

Notes

The 2019/2020 base budget has been changed to reflect the following:

Efficiencies -£102,000 Digital operating Model

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|---|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Environment Management | | | | |
| Environment Management | 856 | 0 | 0 | 856 |
| Total Environment Management | 856 | 0 | 0 | 856 |
| | | | | |
| Environment | 005 | 0 | 0 | 005 |
| Community Regulation | -995 | 0 | 0 | -995 |
| Grounds Maintenance, Parks & Open Spaces | 4,243 | 194 | -50 | 4,387 |
| Refuse & Recycling | 3,221 | 0 | 0 | 3,221 |
| Waste and Resources | 5,381 | 689 | -3 | 6,067 |
| Total Environment | 11,850 | 883 | -53 | 12,681 |
| Transport | | | | |
| Fleet & Plant | 3,389 | 16 | 0 | 3,405 |
| Traffic Operations | -1,723 | 350 | -57 | -1,430 |
| Transport Policy | 1,620 | 90 | -119 | 1,591 |
| Total Transport | 3,286 | 456 | -176 | 3,566 |
| | -, | | | ., |
| Planning & Highways | | | | |
| Planning, Building Control and Housing Strategy | 951 | 0 | -7 | 945 |
| Highways | 4,535 | 550 | -413 | 4,672 |
| Total Planning & Highways | 5,486 | 550 | -419 | 5,617 |
| | | | | |
| Regulatory Services and Culture | | _ | | |
| Commercial Regulation | 629 | 0 | -71 | 558 |
| Community Safety & Resilience | 927 | 0 | 0 | 927 |
| Leisure and Culture | 2,208 | 0 | 0 | 2,208 |
| Total Regulatory Services and Culture | 3,765 | 0 | -71 | 3,694 |
| TOTAL | 25,243 | 1,889 | -719 | 26,413 |

Environment Management

Description of Service

This cost centre contains the salary budgets for the Director and Chief Officers of the Environment directorate. Also included is staff training expenditure and some office related budgets for the directorate.

| Employees Transport Related Expenditure Supplies | £000 839 2 | £000 | £000 | £000 | |
|--|-------------------------|-------------|------|------|--|
| Transport Related Expenditure | | | | | |
| Supplies | 2 | | 0 | 839 | |
| Supplies Rupping Costs | | 0 | 0 | 2 | |
| Running Costs | 16 | 0 | 0 | 16 | |
| | 17 | 0 | | 17 | |
| Total Expenditure | 856 | 0 | 0 | 856 | |
| Income | 0 | 0 | 0 | 0 | |
| Net Expenditure | 856 | 0 | 0 | 856 | |

Community Regulation

Description of Service

The licensing and regulation of standards for houses in multiple occupation and enforcement of pollution control legislation. Community services of pest control and dog warden as well as the provision of funerals under the National Assistance Act. The running costs and income generated by the cemeteries and crematorium within the Borough, encompassing the Cemetery and Garden of Remembrance at Norse Road, the Cemetery and Chapel at Foster Hill Road, and the maintenance of 7 closed churchyards. Investigation of incidents of enviro-crime (littering, graffiti and fly-posting and fly-tipping) and abandoned vehicles.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget | Notes There have been no changes to the 2019/2020 base budget |
|----------------------------|-------------|-------------------------------------|--------------|---------------------------------|--|
| | £000 | £000 | £000 | £000 | |
| Employees | 870 | 0 | 0 | 870 | |
| Running Costs | 481 | 0 | 0 | 481 | |
| Contractual costs | 209 | 0 | 0 | 209 | |
| Transfers to/from Reserves | 30 | 0 | 0 | 30 | |
| Total Expenditure | 1,590 | 0 | 0 | 1,590 | |
| Income | -2,586 | 0 | 0 | -2,586 | |
| | -995 | 0 | 0 | -995 | |

Grounds Maintenance, Parks & Open Spaces

Description of Service

This budget area covers the management & operational functions of Street Cleansing, Grounds Maintenance and Parks & Open Spaces . It encompasses the Borough Wide service delivery for statutory services for cleanliness standards with elements such as litter picking, street sweeping, fly tip removal, as well as Grounds Maintenance functions such as grass cutting, shrub maintenance for the Council's green open spaces, cemeteries, highways verges and other properties. This area also incorporates Open Space infrastructure inclusive of play area inspections and tree management; the provision to manage and organise events (such as the River Festival, Kite Festival, Christmas Lights, and other ad hoc events); the running of the heritage sites (Bromham Mill, Stevington Windmill, Moot Hall) and volunteer engagement.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|----------------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Employees | 3,338 | 198 | 0 | 3,536 |
| Running Costs | 2,503 | -3 | 0 | 2,500 |
| Contractual costs | 587 | 0 | 0 | 587 |
| Transfers to/from Reserves | 114 | 0 | 0 | 114 |
| Total Expenditure | 6,542 | 194 | 0 | 6,736 |
| Income | -2,299 | 0 | -50 | -2,349 |
| Net Expenditure | 4,243 | 194 | -50 | 4,387 |

Notes

The 2019/20 Base Budget has been changed to reflect the following:

Investments and Other Changes

INV7 £198,000 Grasscutting INV7 -£3,000 Grasscutting

Efficiencies

2017EH -£50,000 Events on Council Open Spaces

This service covers the operational and management cost of the collection of domestic residual and green waste and dry recyclates. Bulky household waste is also collected biannually from agreed locations in rural parishes. The budget also includes the sales of scrap through the Council transfer station and sales of replacement domestic bins.

| | Base Budget | Investments | Efficiencies | Proposed |
|----------------------------|-------------|----------------------|--------------|---------------------|
| | | and Other Changes | | 2019/2020 Budget |
| | £000 | £000 | £000 | £000 |
| Employees | 2,449 | 0 | 0 | 2,449 |
| Running Costs | 850 | 0 | 0 | 850 |
| Contractual costs | 150 | 0 | 0 | 150 |
| Transfers to/from Reserves | -150 | 0 | 0 | -150 |
| Total Expenditure | 3,298 | 0 | 0 | 3,298 |
| Customer & Client Receipts | -77 | 0 | 0 | -77 |
| Income | -77 | 0 | 0 | -77 |
| Net Expenditure | 3,221 | 0 | 0 | 3,221 |

Waste and Resources

Description of Service

The service covers the collection of waste, bulky waste, processing fridges, and clinical waste from commercial users. It includes the operational costs of delivering the trade refuse services. This budget also comprises the Civic Amenity Site, the ongoing supervision for the closed Elstow landfill site, the costs of household and trade waste disposal, and the waste treatment. The service provides publicity including leaflets and promotional materials, and promotes waste recycling, composting, reduction and reuse through events in the Borough. The budget also includes the Council's internal and external work around energy management and conservation.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|----------------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Employees | 1,016 | 0 | 0 | 1,016 |
| Running Costs | 529 | 0 | 0 | 529 |
| Contractual costs | 7,486 | 689 | -3 | 8,172 |
| Transfers to/from Reserves | -16 | 0 | 0 | -16 |
| Total Expenditure | 9,015 | 689 | -3 | 9,70 ⁻ |
| Income | -3,634 | 0 | 0 | -3,634 |
| Net Expenditure | 5,381 | 689 | -3 | 6,067 |

Notes

The 2019/20 Base Budget has been changed to reflect the following:

Investments and Other Changes INV6 £689,000 Waste Disposal Contract

Efficiencies -£3,000 Digital Operating Model

This service comprises the costs of maintaining and running the Council's fleet and plant for most Council services, encompassing repairs, servicing and fuel, as well as operating the Council's vehicle repair depot. The vehicle and plant costs are recovered by recharging other units of the Council. This budget also covers the in-house fleet of vehicles and drivers used by Adult and Childrens Services. The funding of new vehicles purchased through the Capital Programme is included under Transfer Payments.

It also includes the operating costs of Brunel Road Depot.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|----------------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Employees | 1,529 | 0 | 0 | 1,529 |
| Running Costs | 2,886 | 7 | 0 | 2,893 |
| Contractual costs | 1,200 | 0 | 0 | 1,200 |
| Transfers to/from Reserves | 581 | 16 | 0 | 597 |
| Total Expenditure | 6,196 | 23 | 0 | 6,219 |
| Income | -2,807 | -7 | 0 | -2,814 |
| Net Expenditure | 3,389 | 16 | 0 | 3,405 |

Notes

The 2019/20 Base Budget has been changed to reflect the following:

Investments and Other Changes

INV7 £7,000 Grasscutting Investment INV7 £16,000 Grasscutting Investment

INV7 -£7,000 Grasscutting Investment

This service includes the running costs and fee income generated by the town centre multi storey and surface car parks, including those at local shopping centres, and the Park and Ride sites within the Borough.

Controlled Parking Zone - The administration, enforcement and associated costs of the Council's on-street restricted parking areas.

This service also covers traffic management, School Crossing Patrols and Outdoor Access and Rights Of Way. The Outdoor Access and Rights of Way section includes funding Borough wide rights of way service, including Definitive Map,

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|----------------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Employees | 1,784 | 0 | 0 | 1,784 |
| Running Costs | 1,376 | 0 | 0 | 1,376 |
| Contractual costs | 330 | 0 | 0 | 330 |
| Transfers to/from Reserves | 137 | 350 | 0 | 487 |
| Total Expenditure | 3,627 | 350 | 0 | 3,977 |
| Income | -5,350 | 0 | -57 | -5,407 |
| Net Expenditure | -1,723 | 350 | -57 | -1,430 |

Notes

The 2019/20 Base Budget has been changed to reflect the following:

Investments and Other Changes INV13 £350,000 Contribution to average speed cameras

Efficiencies 2017ET -£57,000 Joint Highways Arrangements

Transport Policy

Description of Service

The service covers the administration of Transport Policy and Sustainable Transport, funding work on the initial development of major transport projects, promotion of walking and cycling, and the formulation of the statutory Local Transport Plan.

This budget includes the provision of transport/road services to the public, encompassing bus route support, road safety, casualty reduction partnership and the administration of statutory home to school transport. It includes the provision of public transport information, enhancements to local bus services.

Managerial and administrative staff included in this budget also contribute to the running of Fleet and Parking Services.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|----------------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Employees | 696 | 0 | 0 | 696 |
| Running Costs | 1,642 | 0 | 0 | 1,642 |
| Contractual costs | 64 | 90 | -119 | 35 |
| Transfers to/from Reserves | 0 | 0 | 0 | C |
| Total Expenditure | 2,402 | 90 | -119 | 2,373 |
| Grants & Contributions | -768 | 0 | 0 | -768 |
| Customer & Client Receipts | -14 | 0 | 0 | -14 |
| Income | -782 | 0 | 0 | -782 |
| Net Expenditure | 1,620 | 90 | -119 | 1,591 |

Notes

The 2019/20 Base Budget has been changed to reflect the following:

Investments and Other Changes INV9 £90,000 Route Support

Efficiencies -£119,000 Digital Operating Model

Description of Service

This service manages and undertakes the responsibilities for the strategic planning of land use within the Borough as legislated for by the Town and Country Planning Acts and the Localism Act 2011. It also includes the development process from initial informal inquiries, through the formal planning and other application stages, with determination by either the Council's Scheme of Delegation or the Planning Committee and where necessary the appeal and enforcement process. This service also covers responsibilities for identifying and seeking to preserve the historic fabric and character of the Borough which includes maintaining the Council's Historic Environment Record. The Building Control service manages and undertakes the responsibilities for the enforcement of the Building Regulations. It also includes dealing with initial informal enquires, keeping of registers, dangerous structures and demolitions.

This budget funds the development of the Council's Housing Strategy, and efforts to bring empty homes back into use.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|----------------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Employees | 2,747 | 0 | 0 | 2,747 |
| Running Costs | 292 | 0 | 0 | 292 |
| Contractual costs | 376 | 0 | -7 | 369 |
| Transfers to/from Reserves | -253 | 0 | 0 | -253 |
| Total Expenditure | 3,162 | 0 | -7 | 3,155 |
| Income | -2,210 | 0 | 0 | -2,210 |
| Net Expenditure | 951 | 0 | -7 | 945 |

Notes

The 2019/20 Base Budget has been changed to reflect the following:

Efficiencies

-£7,000 Digital Operating Model

Highways

Description of Service

This budget covers Highways, Engineering Services and Highways Development Control.

The Highways service includes the maintenance and inspection of public roads (principal and non principal), footways, cycle tracks, street lighting, verges, street furniture and structures throughout the Bedford Borough. It includes the operational costs of delivering services in-house, covering Drainage, Highways and Street Lighting maintenance. This also encompasses Winter maintenance.

Staffing and associated costs of the Council's civil and structural engineers, responsible for designing and monitoring capital and revenue works for services such as Highways, Street Lighting, Structures and Drainage. Highways Development Control, monitoring highways schemes resulting from new developments.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|----------------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Employees | 3,724 | 0 | -10 | 3,714 |
| Running Costs | 2,846 | 0 | -113 | 2,73 |
| Contractual costs | 2,468 | 0 | -260 | 2,208 |
| Transfers to/from Reserves | -1,390 | 550 | 0 | -84 |
| Total Expenditure | 7,648 | 550 | -383 | 7,81 |
| Income | -3,113 | 0 | -30 | -3,14 |
| Net Expenditure | 4,535 | 550 | -413 | 4,67 |

Notes

The 2019/20 Base Budget has been changed to reflect the following:

Investments and Other Changes

INV11 £550,000 Contribution to B530 Capital Scheme

Efficiencies

2017ET -£10,000 Joint Highways Arrangements 2017ET -£43,000 Joint Highways Arrangements 2016 ESC75 -£70,000 Salt Barn -£260,000 Digital operating Model

2017ET -£30,000 Joint Highways Arrangements

Commercial Regulation

Description of Service

This budget encompasses periodic inspection of food premises as well as investigating food complaints, infectious disease notifications and food poisoning outbreaks. The service also includes carrying out inspections and investigations, enforcing a wide range of consumer protection legislation and providing advice to employees and employees on workplace safety.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|----------------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Employees | 694 | 0 | 0 | 694 |
| Running Costs | 85 | 0 | 0 | 85 |
| Contractual costs | -95 | 0 | -71 | -166 |
| Transfers to/from Reserves | -10 | 0 | 0 | -10 |
| Total Expenditure | 674 | 0 | -71 | 603 |
| Customer & Client Receipts | -46 | 0 | 0 | -46 |
| Income | -46 | 0 | 0 | -46 |
| Net Expenditure | 629 | 0 | -71 | 558 |

Notes

The 2019/20 Base Budget has been changed to reflect the following:

Efficiencies

-£71,000 Digital operating Model

Community Safety & Resilience

Description of Service

The service includes emergency planning and risk management to enable people to go about their business freely and with confidence, and improving the emergency preparedness of Bedford Borough Council as well as flood defence issues. Also encompassed is the provision of appropriate advice and guidance to the Council's directorates to enable them to operate robust health & safety management systems. The budget also funds Borough wide community safety strategic assessment, planning and Partnership support in reducing risks around vulnerable persons, Crime Reduction, ASB and CCTV. CCTV includes the running of the control room 24 hours per day with CCTV cameras located across Bedford town centre, Kempston and estate based shopping parades, and cameras located at various car parks.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|--|----------------------------------|-------------------------------------|------------------|----------------------------------|
| | £000 | £000 | £000 | £000 |
| Employees Running Costs Contractual costs Total Expenditure | 700 423 35 1,158 | 0 0 0 0 | 0 0 0 0 | 700 423 35 1,158 |
| Income | -230 | 0 | 0 | -230 |
| Net Expenditure | 927 | 0 | 0 | 927 |

Description of Service

This service covers the provision of The Higgins Bedford (Art Gallery and Museum) and Bedford Corn Exchange (performance and hire venue). It also covers Library services within the Borough, including central and branch libraries and mobile library services, as well as the provision and hosting of shared Libraries Hub services with Central Bedfordshire. This service also develops and delivers sport/physical activity to promote the extensive personal and social benefits of a healthy lifestyle and the corporate aim of a "Healthy Future". This service is responsible for the Leisure contract client role (since February 2014) and works with members/officers and Fusion lifestyle to monitor the 10 year contract for the management of the Council leisure facilities.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|---|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Employees | 2,110 | | 0 | 2,110 |
| Running Costs | 1,620 | 0 | 0 | 1,620 |
| Contractual costs Transfers to/from Reserves | 46 5 | 0 0 | 0 | 46 5 |
| Total Expenditure | 3,781 | 0 | 0 | 3,781 |
| | | | | <u> </u> |
| Income | -1,572 | 0 | 0 | -1,572 |
| Net Expenditure | 2,208 | 0 | 0 | 2,208 |
| | _, | | | _, |
| | | | | |
| | | | | |
| | | | | |

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|---|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Economic Growth & Property | | | | |
| Economic Growth & Development | 157 | 0 | -62 | 95 |
| Asset & Estate Management | -1,427 | -200 | -231 | -1,857 |
| Building Services & Housing Improvement | 1,993 | 0 | -100 | 1,893 |
| Total Economic Growth & Property | 723 | -200 | -393 | 130 |
| | | | | |
| Finance | | _ | | |
| Finance | 2,225 | 0 | -98 | 2,128 |
| Total Finance | 2,225 | 0 | -98 | 2,128 |
| | | | | |
| Strategic Commissioning & Procurement | 4.440 | 0 | 200 | 010 |
| Strategic Commissioning & Procurement | 1,116 | 0 | -206 | 910 |
| Total Strategic Commissioning & Procurement | 1,116 | 0 | -206 | 910 |
| Chief Executive | | | | |
| Chief Executive & Management Support | 572 | 0 | 0 | 570 |
| Total Chief Executive | 572 | 0 | 0 | 572 572 |
| | 5/2 | 0 | 0 | 572 |
| Law & Corporate Governance | | | | |
| Management, Marketing and Communications | 483 | 0 | -14 | 469 |
| Total Law & Corporate Governance | 483 | 0 | -14 | 469 |
| Total Law & Corporate Governance | 403 | | -14 | 403 |
| Democratic & Administration Services | | | | |
| Democratic and Registration Services | 1,889 | 520 | -55 | 2,355 |
| Total Democratic & Administration Services | 1,889 | 520 | -55 | 2,355 |
| | 1,000 | 020 | | 2,000 |
| Internal Audit | | | | |
| Internal Audit | 467 | 0 | -42 | 425 |
| Total Internal Audit | 467 | 0 | -42 | 425 |
| | | | | |
| Legal Services | | | | |
| Legal Services | 1,229 | 0 | -55 | 1,174 |
| Total Legal Services | 1,229 | 0 | -55 | 1,174 |
| | | | | |
| Personnel Services | | | | |
| Personnel Services | 920 | 0 | -106 | 814 |
| Total Personnel Services | 920 | 0 | -106 | 814 |
| | 0.000 | 000 | 000 | 0.077 |
| TOTAL | 9,626 | 320 | -969 | 8,977 |

Economic Growth & Development

Description of Service

The service delivers the three key aims of council's Growth Plan: 1) Growing Business – attracting new investment and helping with local business growth; 2) Enhancing Place – delivering projects, including digital infrastructure, town centre regeneration and delivery of the markets; 3) Supporting people – working with businesses, education providers and key organisations to develop the skills needs required and supporting local residents find employment through the Jobs Hub. The budget includes salaries and departmental expenditure related to the delivery of these three aims.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|----------------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Employees | 712 | 0 | -2 | 710 |
| Running Costs | 584 | 0 | -18 | 56 |
| Contractual costs | 71 | 0 | 0 | 7 |
| Transfers to/from Reserves | -116 | 0 | 0 | -110 |
| Total Expenditure | 1,251 | 0 | -20 | 1,23 |
| Income | -1,094 | 0 | -42 | -1,13 |
| Net Expenditure | 157 | 0 | -62 | 9 |

Notes

The 2019/2020 Base Budget has been changed to reflect the following:

Efficiencies

2017XE -£2,000 Economic Development 2017XE -£18,000 Economic Development 2017XE -£42,000 Economic Development

Asset & Estate Management

Description of Service

The Service is responsible for the management of the Council's Corporate and Commercial Property. The properties comprise Borough Hall, the Customer Service Centre, Unit Factory Estates, Neighbourhood Shopping Parades, Howard Centre, the Farm Estates, and various miscellaneous assets. The Service advises the Council on issues relating to the entire Property Portfolio, and on the acquisition and disposal of assets. The budgets include the Property Repair and Renewal Fund for revenue maintenance costs, the operational expenditure relating to offices, commercial property income, and the salaries of the Property team.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|----------------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Employees | 834 | 0 | 0 | 83 |
| Running Costs | 2,900 | 0 | 0 | 2,90 |
| Contractual costs | -166 | 0 | -231 | -39 |
| Transfers to/from Reserves | -135 | 0 | 0 | -13 |
| Total Expenditure | 3,434 | 0 | -231 | 3,20 |
| Income | -4,861 | -200 | 0 | -5,06 |
| Net Expenditure | -1,427 | -200 | -231 | -1,85 |

Notes

The 2019/2020 Base Budget has been changed to reflect the following:

Investments and Other Changes

OTH1 -£200,000 Property Investment Income

Efficiencies

-£231,000 Digital Operating Model

Building Services & Housing Improvement

Description of Service

Building Services administer the repair and maintenance of the Council's portfolio of properties. Property repairs are mainly funded through the Renewal and Repair Programme. It also includes the administration of grants relating to housing repairs and disabled facilities that help homeowners and private sector tenants who need support to remain in their homes.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|----------------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Employees | 1,867 | 0 | 0 | 1,86 |
| Running Costs | 3,149 | 0 | -35 | 3,11 |
| Contractual costs | 8 | 0 | 0 | |
| Transfers to/from Reserves | 0 | 0 | 0 | |
| Total Expenditure | 5,024 | 0 | -35 | 4,98 |
| Income | -3,031 | 0 | -65 | -3,09 |
| Net Expenditure | 1,993 | 0 | -100 | 1,89 |

| Notes | | | | |
|------------------------|--------------------------|--------------------------|---------|--|
| The 2019/2020 Base Bud | get has been changed to | o reflect the following: | | |
| Efficiencies | | | | |
| 2017XD -£35,000 Boroug | h Hall/Workplace Transf | ormation - Income Gen | eration | |
| 2017XD -£65,000 Boroug | h Hall/Workplace Transfe | ormation - Income Gen | eration | |
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Finance

Description of Service

The Service provides the complete financial management service to the Council including budget monitoring, financial advice, financial reporting and preparation of accounting statements, pensions administration, insurance, and credit control.

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| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|----------------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Employees | 3,627 | 0 | 0 | 3,62 |
| Running Costs | 554 | 0 | 0 | 55 |
| Contractual costs | 79 | 0 | -98 | -1 |
| Transfers to/from Reserves | 100 | 0 | 0 | 10 |
| Total Expenditure | 4,360 | 0 | -98 | 4,26 |
| Income | -2,135 | 0 | 0 | -2,13 |
| Net Expenditure | 2,225 | 0 | -98 | 2,12 |

| | Notes | |
|----------|--|--|
| | The 2019/2020 Base Budget has been changed to reflect the following: | |
| | Efficiencies | |
| | -£98,000 Digital Operating Model | |
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Strategic Commissioning & Procurement

Description of Service

Management of the Procurement activity on behalf of Bedford Borough Council. It drives the implementation of strategic procurement, has input into cost reduction programmes and is key to programme management activity. It also includes the Business Transformation Unit which currently monitors the Bedford 2020 programme.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|----------------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Employees | 1,171 | 0 | 0 | 1,17 |
| Running Costs | 20 | 0 | 0 | 2 |
| Contractual costs | 140 | 0 | -206 | -6 |
| Transfers to/from Reserves | 0 | 0 | 0 | |
| Total Expenditure | 1,331 | 0 | -206 | 1,12 |
| Income | -214 | 0 | 0 | -21 |
| Net Expenditure | 1,116 | 0 | -206 | 91 |

| | Notes | |
|------------|--|---|
| | The 2019/2020 Base Budget has been changed to reflect the following: | |
| sed | Efficiencies | |
| 020 jet | -£206,000 Digital Operating Model | |
| 0 | | |
| 1,171 | | |
| 20 -66 | | |
| 0 1,125 | | |
| -214 | | |
| 910 | | |
| | | |
| | | |
| | |] |

Chief Executive & Management Support

Description of Service

This area comprises the operational budgets for the Chief Executive and the administrative support provided to the directors.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget | Notes There have been no changes to the 2019/2020 base |
|-------------------|-------------|-------------------------------------|--------------|---------------------------------|---|
| | £000 | £000 | £000 | £000 | |
| Employees | 574 | 0 | 0 | 574 | |
| Running Costs | 44 | 0 | 0 | 44 | |
| Contractual costs | 2 | 0 | 0 | 2 | |
| Total Expenditure | 620 | 0 | 0 | 620 | |
| Income | -47 | 0 | 0 | -47 | |
| Net Expenditure | 572 | 0 | 0 | 572 | |

Management, Marketing and Communications

Description of Service

The corporate communications team provides a number of services including internal and external communication, media relations, creative services, event management and marketing. The budget is predominantly composed of salary costs and various costs related to the running of the department whereas income is related to income from external clients. The budget also includes the Assistant Chief Executive (Law and Corporate Governance)

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|----------------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Employees | 383 | 0 | 0 | 383 |
| Running Costs | 110 | 0 | 0 | 11(|
| Contractual costs | 0 | 0 | -14 | -14 |
| Total Expenditure | 493 | 0 | -14 | 479 |
| Customer & Client Receipts | -10 | 0 | 0 | -1 |
| Income | -10 | 0 | 0 | -1 |
| Net Expenditure | 483 | 0 | -14 | 46 |

Notes

The 2019/2020 base budget has been changed to reflect the following:

Efficiencies -£14,000 Digital operating Model

Democratic and Registration Services

Description of Service

This service provides support for Members, including Scrutiny Support. It also provides administrative support to Community Centres, and organises the Ward Members Fund. The service also covers the Council's central registration service which includes licensing, electoral registration and elections. The Civil Registration unit provides the Births, Death and Marriage Records Service and with Central Bedfordshire and Luton provides client-side role in relation to the provision of the shared Coroners Service, together with the cost of the Land Charges Service.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|----------------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Employees | 1,845 | 0 | -29 | 1,816 |
| Running Costs | 1,164 | 0 | -10 | 1,15 |
| Contractual costs | 585 | 120 | -16 | 69 |
| Transfers to/from Reserves | -447 | 400 | 0 | -4 |
| Total Expenditure | 3,147 | 520 | -55 | 3,61 |
| Grants & Contributions | -67 | 0 | 0 | -6 |
| Customer & Client Receipts | -1,179 | 0 | 0 | -1,17 |
| Other Income | -12 | 0 | 0 | -1 |
| Income | -1,258 | 0 | 0 | -1,25 |
| Net Expenditure | 1,889 | 520 | -55 | 2,35 |

Notes

The 2019/2020 base budget has been changed to reflect the following:

Investmetns & Other Changes INV5 £120,000 Coroner Services INV12 £400,000 Members Ward Fund

Efficiencies

2017XF -£29,000 Community Centres 2017XF -£10,000 Community Centres -£16,000 Digital operating Model

Internal Audit

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Description of Service

The Service provides internal audit to the Council and the Bedfordshire Pension Fund, and incorporates the Fraud Investigation Team. The income primarily relates to the recharge to the Pension Fund, but also includes money recovered in relation to fraud.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|-------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Employees | 533 | 0 | 0 | 53 |
| Running Costs | 35 | 0 | 0 | 3 |
| Contractual costs | 30 | 0 | -42 | -1 |
| Total Expenditure | 598 | 0 | -42 | 55 |
| Income | -130 | 0 | 0 | -13 |
| Net Expenditure | 467 | 0 | -42 | 42 |

Notes

The 2019/2020 base budget has been changed to reflect the following:

Efficiencies -£42,000 Digital operating Model

Legal Services

Description of Service

The Service provides legal services and advice to internal and external customers. The budgets contain the salary costs and other costs related to the day to day running of the department and the income from external customers.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|----------------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Employees | 1,287 | 0 | 0 | 1,28 |
| Running Costs | 102 | 0 | 0 | 10 |
| Contractual costs | 0 | 0 | -55 | -5 |
| Transfers to/from Reserves | 0 | 0 | 0 | |
| Total Expenditure | 1,389 | 0 | -55 | 1,334 |
| Income | -160 | 0 | 0 | -16 |
| Net Expenditure | 1,229 | 0 | -55 | 1,17 |

Notes

The 2019/2020 base budget has been changed to reflect the following:

Efficiencies -£55,000 Digital operating Model

Personnel Services

Description of Service

The Service provides support and guidance on all aspects of Human Resource Management, including recruitment and selection, contracts of employment, employee relations, employment law and policy, workforce development, payroll services and occupational health. These services are also provided to schools and external clients on a rechargeable basis.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|----------------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Employees | 2,290 | 0 | 0 | 2,290 |
| Running Costs | 146 | 0 | 0 | 146 |
| Contractual costs | 14 | 0 | -106 | -92 |
| Transfers to/from Reserves | -68 | 0 | 0 | -68 |
| Total Expenditure | 2,382 | 0 | -106 | 2,27 |
| Income | -1,462 | 0 | 0 | -1,462 |
| Net Expenditure | 920 | 0 | -106 | 814 |

Notes

The 2019/2020 base budget has been changed to reflect the following:

Efficiencies -£106,000 Digital operating Model

| | Base Budget £000 | Investments and Other Changes £000 | Efficiencies £000 | Proposed 2019/2020 Budget £000 |
|---|---------------------|---|----------------------|---|
| Public Health | | | | |
| Public Health - Employee Costs | 772 | 0 | 0 | 772 |
| Public Health – Services shared with Central Bedfordshire | 4,108 | 0 | 22 | 4,130 |
| Public Health – Services shared with Central Bedfordshire and Milton Keynes | 1,774 | 0 | -22 | 1,752 |
| Public Health Grant and Central Support Services | -6,653 | 0 | 0 | -6,653 |
| Total Public Health | 0 | 0 | 0 | 0 |
| | | | | |
| TOTAL | 0 | 0 | 0 | 0 |

Public Health - Employee Costs

Description of Service

All Public Health salary costs incurred across Bedford Borough Council, Central Bedfordshire Council and Milton Keynes Council are shared between the authorities on the ratio of Public Health grant allocations, by means of a quarterly recharge.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|-------------------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Employees | 1,176 | 0 | 0 | 1,176 |
| Transport Related Expenditure | 5 | 0 | 0 | 5 |
| Running Costs | 5 | 0 | 0 | 5 |
| Contractual costs | 475 | 0 | 0 | 475 |
| Total Expenditure | 1,656 | 0 | 0 | 1,656 |
| Customer & Client Receipts | -884 | 0 | 0 | -884 |
| Income | -884 | 0 | 0 | -884 |
| Net Expenditure | 772 | 0 | 0 | 772 |

| Notes | | | |
|-------------------------------|----------------------|--------|--|
| There have been no changes to | o the 2019/2020 base | budget | |
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Public Health - Services shared with Central Bedfordshire

Description of Service

Public Health services shared across Bedford Borough Council and Central Bedfordshire Council.

Drug & Alcohol Treatment and Recovery contract and 0-19 Healthy Child Programme contract (commissioned by Central Bedfordshire Council).

Fluoridation and Luton and Dunstable Hospital Library Service subscription (commissioned by Bedford Borough Council).

Public Health services shared across Bedford Borough Council and Central Bedfordshire Council.

Drug & Alcohol Treatment and Recovery contract and 0-19 Healthy Child Programme contract (commissioned by Central Bedfordshire Council).

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|----------------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Running Costs | 32 | 0 | 0 | 32 |
| Contractual costs | 4,188 | 0 | 22 | 4,210 |
| Transfers to/from Reserves | -76 | 0 | 0 | -76 |
| Total Expenditure | 4,144 | 0 | 22 | 4,165 |
| Customer & Client Receipts | -36 | 0 | 0 | -36 |
| Income | -36 | 0 | 0 | -36 |
| Net Expenditure | 4,108 | 0 | 22 | 4,130 |

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| | Notes | |
| | The 2019/2020 Base Budget has been changed to reflect the following: | |
| ed | Efficiencies | |
|)20 et | £22,000 Contribution to 0-19 service funded from Digital Operating Model savings | |
|) | | |
| 32 4,210 <u>-76</u> 4,165 | | |
| -36 -36 | | |
| 4,130 | | |
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Public Health - Services shared with Central Bedfordshire and Milton Keynes

Description of Service

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Public Health services shared across Bedford Borough Council, Central Bedfordshire Council and Milton Keynes Council.

Sexual Health; Excess Weight prevention and management; Population Health Evidence and Intelligence service; Dental Epidemiology (commissioned or provided by Bedford Borough Council).

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Stop Smoking & Tobacco Control services (provided by Central Bedfordshire Council).

NHS Health Checks; Health Protection; Workplace and Mental Health (commissioned or provided by Milton Keynes Council).

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|----------------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Running Costs | 24 | 0 | 0 | 2 |
| Contractual costs | 3,902 | 0 | -22 | 3,88 |
| Transfers to/from Reserves | -13 | 0 | 0 | -13 |
| Total Expenditure | 3,913 | 0 | -22 | 3,89 |
| Customer & Client Receipts | -2,139 | 0 | 0 | -2,13 |
| Income | -2,139 | 0 | 0 | -2,13 |
| Net Expenditure | 1,774 | 0 | -22 | 1,75 |

| | Notes | |
|-------------|--|--|
| | The 2019/2020 Base Budget has been changed to reflect the following: | |
| | Efficiencies | |
| | -£22,000 Digital Operating Model saving | |
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Public Health Grant and Central Support Charges

Description of Service

Public Health Grant and Central Support Service charge (incl. Apprenticeship Levy for Bedford Borough employees).

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|----------------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Employees | 6 | 0 | 0 | 6 |
| Running Costs | 0 | 0 | 0 | 0 |
| Contractual costs | 484 | 0 | 0 | 484 |
| Transfers to/from Reserves | 0 | 0 | 0 | 0 |
| Total Expenditure | 490 | 0 | 0 | 490 |
| Grants & Contributions | -7,143 | 0 | 0 | -7,143 |
| ncome | -7,143 | 0 | 0 | -7,143 |
| Net Expenditure | -6,653 | 0 | 0 | -6,653 |

| Notes |
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| There have been no changes to the 2019/2020 base budget |
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| | Base Budget £000 | Investments and Other Changes £000 | Efficiencies £000 | Proposed 2019/2020 Budget £000 |
|--|---------------------|---|----------------------|---|
| Capital Financing | | | | |
| Capital Financing | 3,715 | 0 | 0 | 3,715 |
| Total Capital Financing | 3,715 | 0 | 0 | 3,715 |
| Other Corporate Budgets Other Corporate Budgets | -5,551 | 573 | -997 | -5,975 |
| Total Other Corporate Budgets | -5,551 | 573 | -997 | -5,975 |
| | | | | |
| TOTAL | -1,836 | 573 | -997 | -2,260 |

Description of Service

The ongoing financing costs of the Capital Programme comprising the repayment of debt (Minimum Revenue Provision - MRP), interest paid on borrowing, and interest received from investments.

| | | and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|-------------------------|--------|----------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Employees | 47 | 0 | 0 | 47 |
| Running Costs | 3,265 | 0 | 0 | 3,265 |
| Capital Financing Costs | 2,767 | 0 | 0 | 2,767 |
| Total Expenditure | 6,079 | 0 | 0 | 6,079 |
| Income | -2,364 | 0 | 0 | -2,364 |
| Net Expenditure | 3,715 | 0 | 0 | 3,715 |

Other Corporate Budgets

Description of Service

Corporate Budgets comprise transfers to and from Reserves and Provisions, payments to or receipts from Central Government under the Business Rates Retention Scheme, the New Homes Bonus, Education Grant, and other corporate grants when received. It may also be used to temporarily hold unallocated budgets or efficiency savings, and small sums to cover Exceptional Items where relevant.

They include the £0.5 million General Contingency to meet unforeseen budget pressures. This budget is then allocated, or replenished in accordance with Council minutes and Key Decisions

It also covers the added years pensions cost of teachers and staff inherited from the former Bedfordshire Council, together with the Historic Pension cost of current staff. The former are shared with Luton Borough Council and Central Bedfordshire Council.

| | Base Budget | Investments and Other Changes | Efficiencies | Proposed 2019/2020 Budget |
|----------------------------|-------------|-------------------------------------|--------------|---------------------------------|
| | £000 | £000 | £000 | £000 |
| Employees | 8,740 | 573 | 0 | 9,313 |
| Running Costs | 956 | 0 | 0 | 956 |
| Contractual costs | -3,021 | 0 | -997 | -4,018 |
| Transfers to/from Reserves | -123 | 0 | 0 | -12: |
| Total Expenditure | 6,551 | 573 | -997 | 6,12 |
| Income | -12,103 | 0 | 0 | -12,103 |
| Net Expenditure | -5,551 | 573 | -997 | -5,97 |

Notes

The 2019/2020 base budget has been changed to reflect the following:

Investments & Other Changes INV8 £573,000 Pensions

Efficiencies -£997,000 Strategic Sourcing