



**BEDFORD**  
BOROUGH COUNCIL

# Equipment Demonstration Area

*Centre for Independent Living*

*Adult Social Care*

## About Us

The Equipment Demonstration Area will provide you with information and advice to promote your independence and safety within your own home. We have a range of equipment available for you to view or try out (including beds, bathlifts and stairlifts). We will also be able to provide you with advice about where you may be able to access alternative equipment.

We are available between 10am and 3pm during the working week. (Monday to Friday). Please ring to make an appointment, we will ensure that someone is available to help you on **01234 276102**.

## Our Aim

We aim to provide you with an easily accessible specialist equipment advice service to enable you to live as independently as possible within your own home.

We will work with you to:

- Improve your quality of life
- Increase your safety and independence
- Enable you to access other support services
- Increase your choice and control

## Services we provide

A member of the Team will be able to:

- Discuss the issues that you may be experiencing within your own home
- Demonstrate equipment that may be available to assist you
- Signpost you to other support services
- Provide guidance or advice on how you can adapt your lifestyle to make your life easier
- Provide information about voluntary agencies that may be able to provide you or your carer with support.

Where appropriate we can arrange for a further assessment in your own home to provide more specialist guidance or advice.

We work closely with the NHS, Housing, Social Care colleagues and the Voluntary Sector.

## Eligibility and access

We work with adults with a disability across Bedford Borough whose independence is at risk.

There is no charge for the advice or guidance. If we signpost you to other services, we will be able to provide information on any potential costs that may occur.

We can also provide guidance and advice about where you may be able to apply for benefits that you may be entitled to receive.

## Safeguarding adults

Abuse is mistreatment by any other person that violates your human and civil rights. Bedford Borough Council is committed to safeguarding vulnerable adults from abuse (SOVA). If you are being abused or suspect that someone you know may be the victim of abuse contact our Safeguarding Team on **01234 276222**. Your concerns will be taken seriously and will receive prompt attention.

## Having your say

We would like you to tell us how you think Bedford Borough Council's Adult Services have worked for you and what you think of our services. Our staff will ask for your views throughout your contact with us.

To give us feedback on the service you have received, please speak to the manager or staff at the (service name) or write to us at the address on the back page.

Bedford Borough Council's Adult Social Care Services are independently regulated by the Care Quality Commission (CQC). If you want to discuss our service(s) with them they can be contacted at:



**03000 616161**



**Care Quality Commission**

Citygate

Gallowgate

Newcastle upon Tyne, NE1 4PA



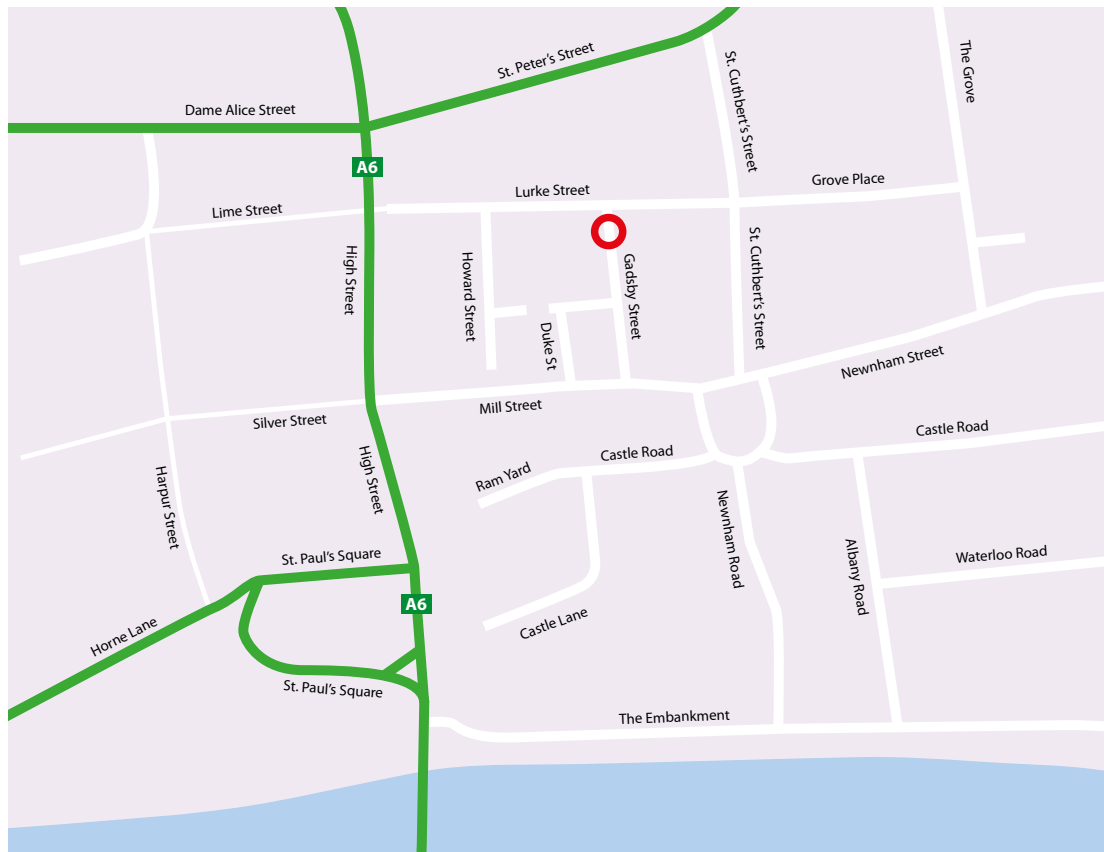
**CareQuality  
Commission**



**[enquiries@cqc.org.uk](mailto:enquiries@cqc.org.uk)**

## How to find us

The Centre for Independent Living is opposite Lurke Street multi storey car park.



## Notes

## Finding out more

If you would like further copies, a large-print copy or more information about us and our services, please telephone or write to us at our address below.

Për Informacion

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Per Informazione

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## Contact the Centre for Independent Living Team



01234 276102



**Centre for Independent Living**

Bedford Borough Council

Gadsby Street

Bedford MK40 3HP

## General Enquiries



01234 267422



**Adult Social Care**

Bedford Borough Council

Borough Hall, Cauldwell Street

Bedford MK42 9AP



[AdultServicesContactTeam@bedford.gov.uk](mailto:AdultServicesContactTeam@bedford.gov.uk)