



**BEDFORD**  
BOROUGH COUNCIL

# Specialist Assistance for People with Disabilities

Bedford Borough Occupational Therapy Team



*Adults and Community Services*

## About us

The Occupational Therapy Team is a team of Occupational Therapists and Occupational Therapy Assistants who can give you advice and assess your needs.

We are available to take enquiries and referrals during the working day Monday to Friday.

## Our aim

We aim to provide you with specialist service to enable you to live as independently within your own home.

### **We will work with you to:**

- Improve your quality of life
- Increase your independence and safety
- Enable you to access other support services
- Increase your choice and control

## Services we provide

After an initial assessment over the phone, we will arrange to visit you in your home to find out what your needs are through a Specialist Occupational Therapy Assessment.

### **Following our assessment we may be able to provide you with:**

- Equipment to promote your safety and independence (e.g. raised toilet seat or trolley)
- Minor adaptations to your home (e.g. grab rails or stair rails)
- Recommend major adaptations to your property (according to property ownership)

- Guidance on appropriate benefits
- Signposting to other relevant services

We work closely with the local Hospitals, Primary Care Trust, Housing, Social Care colleagues and the Voluntary Sector.

## Eligibility and access

We work with adults with a disability across Bedford Borough whose independence is at the greatest risk if they do not receive a service from us. The Occupational Therapist will assess your need for support from health and social services – this is called the “assessment of needs”. The assessment helps us to give priority as fairly as we can to those in greatest need of support. A decision will be made as to whether you are eligible to receive services.

There is no charge for the assessment. The worker will discuss any costs relating to the service(s) you need with you and will arrange for an assessment of your financial circumstances. We can also assess whether there are any benefits that you are entitled to receive.

## Safeguarding Adults

Abuse is mistreatment by any other person that violates your human and civil rights. Bedford Borough Council is committed to safeguarding vulnerable adults from abuse (SOVA). If you are being abused or suspect that someone you know may be the victim of abuse contact Adults and Community Services on 01234 267422. Your concerns will be taken seriously and will receive prompt attention.

## Having your say


We would like you to tell us how you think Bedford Borough Council's Adults and Community Services have worked for you and what you think of our services. Our staff will ask for your views throughout your contact with us.

To give us feedback on the service you have received, please speak to the manager or staff in the Occupational Therapy Team or write to us at the address on the back page.

Bedford Borough Council's Adults and Community Services are independently regulated by the Care Quality Commission (CQC). If you want to discuss our service(s) with them they can be contacted at:



 **03000 616161**

 **Care Quality Commission**  
Citygate  
Gallowgate  
Newcastle upon Tyne  
NE1 4PA

 **enquiries@cqc.org.uk**



## Notes

## Finding out more

If you would like further copies, a large-print copy or information about us and our services, please telephone or write to us at our address below.

Për Informacion

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Per Informazione

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## Contact Bedford Borough Occupational Therapy Team



01234 276665



01234 276350



**Occupational Therapy Team**

Bedford Borough Council  
Borough Hall  
Caudwell Street  
Bedford  
MK42 9AP



care@bedford.gov.uk

## General Enquiries



01234 267422



**Adults and Community Services**

Bedford Borough Council  
Borough Hall  
Caudwell Street  
Bedford  
MK42 9AP



care@bedford.gov.uk

**Ask for leaflet  
AS128\_13**