

Step 1.

Go to www.bedford.gov.uk/mybenefits

Step 2.

**Tell us about any other change
in your circumstances**

Scroll down and
click on "Tell us
about any other
change in your
circumstances"

Step 3.

View your claim and letters

[Register for online letters](#)

You can register to get email notification when a new Housing Benefit or Council Tax Support letter is ready for you to view

[View my letters](#)

View your Housing Benefit or Council Tax Support letters.

Click on
"View my
letters"

Step 4.

First name

Last name

National insurance number

Date of birth

Claim reference

Email address

SIGN IN

CANCEL

Enter your
details and
click "SIGN IN"

Step 5.

Online key

Please enter the Citizens Access Benefits Key sent to your email address.

Citizen Access Benefits Key

SIGN IN

CANCEL

Enter the key that is emailed to you and click "SIGN IN"

Step 6.

Your letters

Letters for claim

Benefit type

Please select

Letter type

Please select

Sent from date

Sent to date

SEARCH

Letter	Date sent	Claim address	Benefit type
Change in Circumstances to Claimant	16/06/2021		HB View letter
Statement of Reason	16/06/2021		HB View letter
Statement of Reason	09/06/2021		HB View letter
Change in Circumstances to Claimant	09/06/2021		HB View letter
Statement of Reason	12/05/2021		HB View letter
Change in Circumstances to Claimant	12/05/2021		HB View letter

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BACK **FINISH**

Click on the letter you want to view