

## RURAL BULKY WASTE COLLECTION SERVICE - TERMS AND CONDITIONS OF SERVICE

Please help us to provide a safe and efficient service by following these guidelines:

- ✓ This service is provided for **household waste only** – business or commercial waste will not be accepted
- ✓ Comply with any instructions given by the driver in charge
- ✓ Separate waste as directed by staff to help maximise recycling and reduce costs
- ✓ Do not throw waste into the containers from a distance
- ✓ Act in a considerate and responsible manner without 'queue jumping'
- ✓ Do not do anything that would endanger you, other users or Council staff
- ✓ Do not leave waste on site if the vehicle is not present. All waste left will be treated as fly-tipping which is a serious offence with an unlimited fine if convicted
- ✓ Do not remove waste from vehicles/containers. Once items have been deposited, they become waste and are subject to specific legislation on how they are handled and treated/disposed.

### Accepted Items

General Waste e.g. excess black bin waste

Excess green garden waste e.g. hedge prunings (less than 3 inches in diameter)

Broken furniture (see Upholstered Domestic Seating)

White goods e.g. oven, washing machine (no fridges/freezers)

Metal

Wood

Small household electrical items e.g. kettle, toaster

### Upholstered Domestic Seating

This waste is now subject to additional waste management controls due to the fire-retardant chemicals. Please follow the driver's directions and place this into the separate dedicated vehicle.

### Prohibited Materials

Please do not bring the following materials for disposal via this scheme:

- |                    |                       |                 |                      |
|--------------------|-----------------------|-----------------|----------------------|
| × Acids            | × Asbestos            | × Batteries     | × Clinical Waste     |
| × Medicines        | × Fluorescent Lamps   | × Gas Cylinders | × Lead Sheeting      |
| × Liquids e.g. Oil | × Paraffin            | × Petrol/Diesel | × Creosote and paint |
| × Toner Cartridges | × Plasterboard/gypsum | × Tyres         | × Fridges & Freezers |

Please note, this list is not exhaustive. Site staff have the right to refuse items. Hazardous materials require special disposal by law. For guidance on how to dispose of these items please contact the Environment Agency on 03708 506 506.

### **Alternative disposal methods:**

- Household Waste Recycling Centre, Barkers Lane, Bedford will accept oil, paint, tyres and batteries as well as normal household waste. Visit [www.bedford.gov.uk/hwrc](http://www.bedford.gov.uk/hwrc) for more information.
- Bulky Waste and Fridge/Freezer collection service (charges apply) - Call 01234 718060 to arrange a collection.

**BEDFORD BOROUGH COUNCIL RESERVES THE RIGHT TO REFUSE OR REJECT ANY UNSUITABLE ITEMS**

**i.e. hazardous, large or overweight items if they are likely to cause injury or damage.**