

Data Protection Privacy Statement – Body Worn Video (BWV) – Household Waste Recycling Centres

In order to deliver services to the citizens and communities in Bedford Borough, it is necessary for the Council to collect, gather and process personal data about residents, staff and other individuals. Bedford Borough Council is committed to protecting your personal data when you use its services and/or correspond with it.

The Council has registered as a Data Controller with the Information Commissioner's Office. This registration can be viewed on the [ICO website](#) (opens in a new window) Registration Number Z5916725.

As a Data Controller, the Council sets out the purposes and methods for processing information and ensures safeguards over any personal and special category information it processes.

The sections below explain the arrangements we have in place to protect the information entrusted to the Council.

In relation to Body Worn Video (BWV) used at the Household Waste Recycling Centres, Bedford Borough Council will process your personal data for the following processing purposes:

- Body Worn Video (BWV) cameras are to be used at all Household Waste Recycling Centres (HWRC). They are being introduced to
- Provide a true and accurate record of interactions between customers and staff at each HWRC.
- Record and deter abusive behaviour.
- Record any incidents of staff being physically and verbally abused and protect them against any false accusations.
- To gather evidence through investigations into criminal offences and record interactions with suspected offenders.
- Identify persons abusing site rules including anti-social behaviour.
- Gather evidence of criminal activities.

The benefit of using BWV is to provide a safer working environment for staff and site users. There is also a need to regulate the type of waste that is licensed to be accepted by each site and using the BWV when investigating can assist in such regulation by providing a true recording of events and incidents.

Commercial waste is not permitted to be taken to every HWRC and offenders can be fined or prosecuted for doing so. Allowing such waste onto the sites incurs an unnecessary cost. Individuals may be questioned regarding their personal details and activities to determine compliance with the law. Evidence obtained may be used in legal proceedings or other formal actions.

The personal data that will be collected:

We process data to include images and audio recording as well as sensitive personal data relating to racial or ethnic origin, political opinions, religious or philosophical beliefs, trade union membership, health, sexual orientation, and criminal offences and convictions to the extent that this data is visible in the images or audio recorded by our Body Worn Cameras

The special category data that will be collected:

We process data to include images and audio recording as well as sensitive personal data relating to racial or ethnic origin, political opinions, religious or philosophical beliefs, trade union membership, health, sexual orientation, and criminal offences and convictions to the extent that this data is visible in the images or audio recorded by our Body Worn Cameras

It is processing this personal data by virtue of the following Lawful Basis
Performance of a task carried out in the public interest - Article 6(1)(e)

The processing of your personal data will be restricted in time to 30 days unless needed for prosecution or other legal requirement.

We have a range of measures to protect the personal data you provide. These include: cyber security; physical security of the Council's buildings and training on Data Protection for staff.

Bedford Borough Council is the Data Controller processing your information, who can be contacted as follows:

Information Governance
Bedford Borough Council
Borough Hall
Cauldwell Street
Bedford MK42 9AP
Email: dpo@bedford.gov.uk
Telephone: 01234 267422

If you wish to enquire about your rights as a data subject, whether you wish to request a copy of your own information that Bedford Borough Council holds, request for data portability; rectification or erasure of your data for any reason or objection to any processing, please contact the Council's GDPR Data Protection Officer email: dpo@bedford.gov.uk or send to the above address.

Alternatively, in the event that you remain dissatisfied with the way Bedford Borough Council has handled the processing of your information (i.e. after liaising with the Council to find a satisfactory solution), you have the right to contact the UK's Statutory Authority: The Information Commissioner's Office (ICO) who can be contacted by using the details displayed at the bottom of the page entitled [Personal information and your rights | Bedford Borough Council](#) on our website under the "Challenging the response" heading.

Changes to this Notice:

We keep this Privacy Notice under regular review; this Notice was last updated in August 2025.