

# Adult Social Care Market Position Statement Places-People-Communities

## Bedford Borough Council August 2024



. . .

### Contents

. . . . . . . . . . . . . . .

Introduction	4
Executive Summary	5
What do we want for the people of Bedford?	6
How we will put in place what people in Bedford want	6
Our Strategic Direction	7
Delivering Our Vision – Our Services	8
Local Profile	9
How we meet the needs of people living in Bedford Borough	12
What is the role of Residential Care Homes?	
Complex Nursing Care	17
Direct Payments	
Home Care for People aged 18-64 years and 65 and over	
Extra Care	
Current Demand Accommodation and Services for People aged 18-64	23

.....

Day Opportunities and Respite2	26
Community and Voluntary Sector Organisations	26
Cost of Adult Social Care in 2022-23 across a range of Services2	27
Housing in Bedford Borough2	28
Future Housing Requirements2	29
Adult Social Care Workforce3	32
Working in Partnership with Bedford Borough Council3	34
Support Available to Our Providers3	35

Appendix 1	38
Appendix 2	39
Appendix 3	39
Appendix 4	40
Appendix 5	41

# A Borough where people, particularly the most vulnerable, are able to lead happy, independent lives and fulfil their potential



### Introduction

#### Welcome to Bedford Borough Council's Market Position Statement (MPS)

Our current Corporate Plan, Together Bedford Borough, emphasises the importance of Places, People and Communities. Our ambition is to support our communities in many ways including tackling the wider impacts on residents' health and well-being and on our environment.

The Council has a central role in enabling this to happen, in providing crucial services in partnership with an increased selection of public, private and community organisations, locally and across the wider region. We see our role as very much the 'place shaper' for the Borough.

It is our intention that this Market Position Statement (MPS) will inform and enable collaboration and coproduction with a wide range of stakeholders, signaling local service requirements to meet care needs over the next 5 years. It will be a 'live' document, regularly updated as commissioning plans and intensions develop across Bedford Borough. It will reflect our direction of travel over the next 5 to 10 years and what this will mean for the wider c are market in the local area.

There will be natural synergies between this Market Position Statement and the Market Sustainability Plan, published in October 2022, arising from the white paper, People at the Heart of Care: Adult Social Care Reform.

Following the local elections in May 2023 there has been a change in administration for Bedford Borough Council. As a result, the Council is going through the process of updating its Corporate Plan. It is anticipated that the new plan should be in place by Autumn 2024.



### **Executive Summary**

### Key Messages to the Market

- The number of care home beds in the area is far greater than the number of people that want / need to live in a care home now and also in the future.
- We will ensure there is sufficient cost-effective complex nursing provision.
- Support that helps people, and their loved ones, live the life they want with meaningful day support and opportunities and breaks for those with caring responsibility.
- We will shape the supply of supported housing provision to ensure it meets the needs of local people.





# What do we want for the people of Bedford?

### **Our Commissioning Intensions**

Our Adult Care offer must deliver sustainable and cost-effective services in the current financial context, and we must explore more innovative solutions to achieve this.

- We will ensure best value for money for the residents of Bedford.
- We will ensure people are able to access innovative and forward looking solutions.
- People have a range of options to take greater control over their own care and support.
- We will develop assistive technology solutions to meet the needs of the population.



# How we will put in place what people in Bedford want

- Our ambition is to work with system partners in health and neighbouring Authorities to shape residential and nursing care to achieve the best value for money for the people of Bedford.
- We will co-produce our supported living services to meet the needs of local people using a range of approaches which promote independence.
- We will enhance our extra care services remodelling where needed, to deliver quality value for money services for people.
- We will work with a range of system partners to develop an approach to delivering services which keeps a focus on meeting the needs of Bedford citizens.
- We will continue to develop forward looking solutions for people, providing other viable alternatives to residential care, supporting people to remain part of their communities and retain their independence.
- Grow the Adult Social Care workforce by supporting the International Recruitment Programme in partnership with our local care group and wider care market so local people have access to a range of well resourced services.



## **Our Strategic Direction**

The Council's Corporate Plan is currently under consultation.



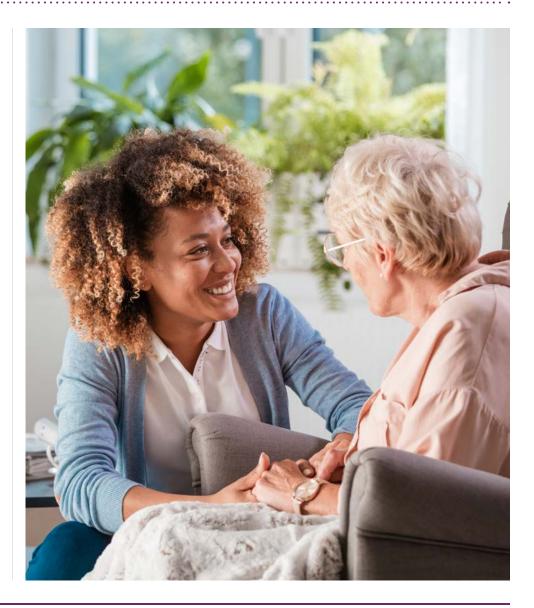


.....

### **Delivering Our Vision – Our Services**

#### There are six basic principles we follow:

- We aim to provide early help and intervention to prevent escalation, delaying or reducing the need to use Adult Social Care.
- Wherever possible we will help people to sustain independence and help people to help themselves, through developing skills and realising their potential.
- We adopt a strength based, co-produced progression model with people who access services, their families and Carers to ensure future care and support reflects the choices of people giving them greater control to live their lives as they choose.
- We aim to provide the highest quality services, which promote good outcomes and are 'value for money'.
- We will work in partnership to achieve integrated and joined up services.
- Services will be designed with the individual person and family in mind.



### **Local Profile**

The Borough has a wide covers a wide geographical area and is split into urban and rural locations. It includes the county town of Bedford, the urban area of Kempston and 43 rural villages over 47,641 hectares.

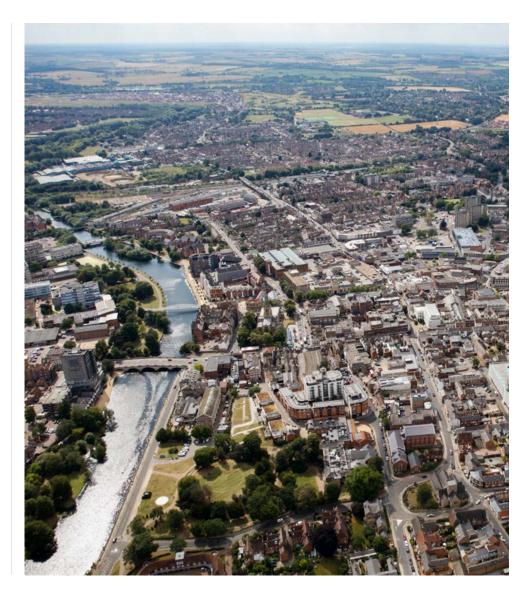
The majority of our population live in the urban centres of Bedford and Kempston, but we also have a significant number of areas covered by parish councils.

The population size has increased by 17.7%, from around 157,500 in 2011 to 185,300 in June 2021. This is higher than the overall increase in England 6.6% and higher than the increase for the east of England (8.3%). The Office for National Statistics reported the mid 2021 population size as 185,761, published on 21st December 2021.

The borough has a rich diversity with 28.5% non-White-British (compared to 20.2% nationally) comprising at least up to 100 different ethnicities and our local school report that there are 149 spoken languages.

At the end of June 2023 there were 2287 people receiving a total of 4126 services via the local authority. 1572 people were living in the community. Between April and June 2023,1652 new requests for support and 683 referrals were made to Adult Social Care.

For further information see Appendix 5 Joint Strategic Needs Assessment.



The tables below provide further insight into Bedford Borough's population.

#### Other than White Population Percentage

Ward	Other than White 2021 (%)
Queens Park	63.4
Cauldwell	44.6
Kingsbrook	33.6
Kempston Central and East	31.0
Kempston South	30.2
Castle	29.4
Kempston North	27.9
Harpur	26.3
Goldington	26.0
Kempston West	25.9
Elstow and Stewartby	23.7
Eastcotts	23.7
Kempston Rural	23.2
Brickhill	19.2
Newnham	18.7
Putnoe	18.5
Wilshamstead	18.3
De Parys	18.3
Bromham and Biddenham	17.0
Wootton	16.3
Clapham	13.0
Great Barford	11.7
Oakley	6.4
Sharnbrook	6.0
Harrold	4.8
Wyboston	4.4
Riseley	3.9
Total	24.3

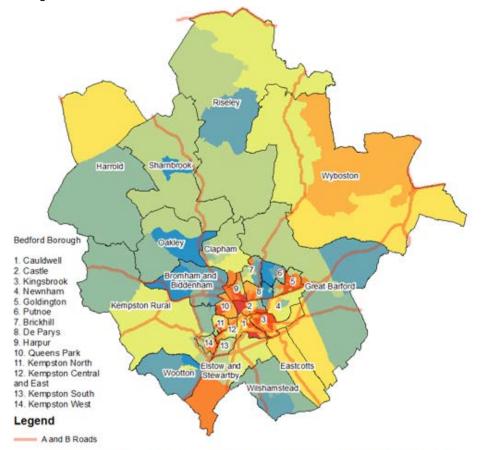
#### Population Density by Age and Ward (people per square km)

Ward	0-15	16-29	30-44	45-59	60-74	75+
Kempston Central	1093	908	1280	1146	841	393
and East						
Queens Park	1439	1025	1335	892	466	194
Cauldwell	1135	1014	1365	961	478	204
Harpur	716	972	1183	977	642	441
Castle	709	1059	1209	875	520	322
Goldington	910	645	870	736	488	278
Kempston West	850	653	902	767	511	220
Brickhill	637	450	632	727	726	434
De Parys	513	725	613	692	497	383
Putnoe	531	418	484	666	646	402
Kempston South	572	498	628	595	526	225
Kempston North	490	469	573	649	546	252
Kingsbrook	615	479	640	552	295	145
Newnham	400	325	456	500	333	141
Wootton	185	112	184	139	95	54
Bromham and Biddenham	133	98	126	161	137	74
Eastcotts	152	115	167	113	60	19
Wilshamstead	148	74	143	85	70	33
Clapham	100	73	90	111	77	51
Elstow	87	70	89	74	47	27
and Stewartby						
Kempston Rural	49	33	59	36	23	9
Oakley	37	25	29	47	45	24
Great Barford	28	18	27	36	26	15
Sharnbrook	17	14	15	28	23	14
Total	78	63	84	78	56	30

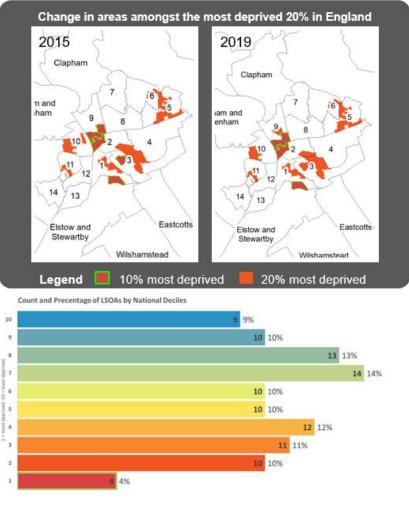
(Data from JSNA)

#### Index of Multiple Deprivation Indicators for the Urban and Rural wards of Bedford Borough (2019)

The overall indec of multiple deprivation (IMB) is a weighted measure based on information relating to income, employment, education, health, crime, housing and environment.

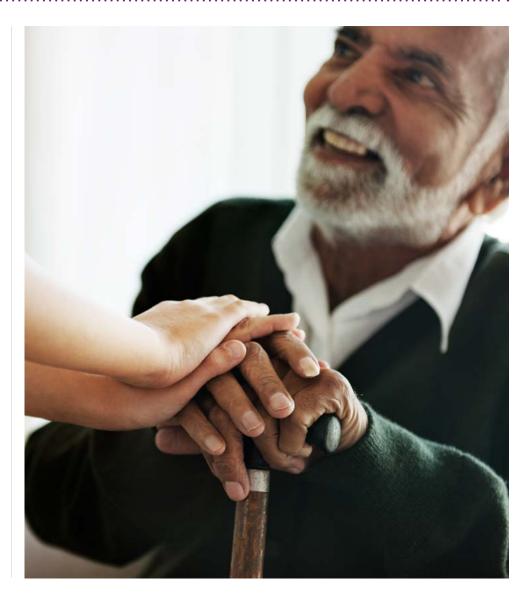


© Crown copyright and database rights 2019 Ordnance Survey 100049028. You are not permitted to copy, sublicense, distribute or sell any of this data to third parties in any form. Produced by: Population Health, Evidence and Intelligence Team – JLD



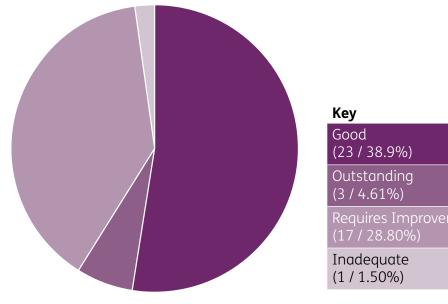
## How we meet the needs of people living in Bedford Borough





### What is the role of Residential Care Homes?

### CQC Overall Rating for Residential Care Homes\*



\*The impact of the Covid 19 pandemic and CQC's new approach to carrying out assessments has meant many providers in Bedford Borough have not had a recent CQC assessment which is reflected in the high number of Requires Improvement ratings.

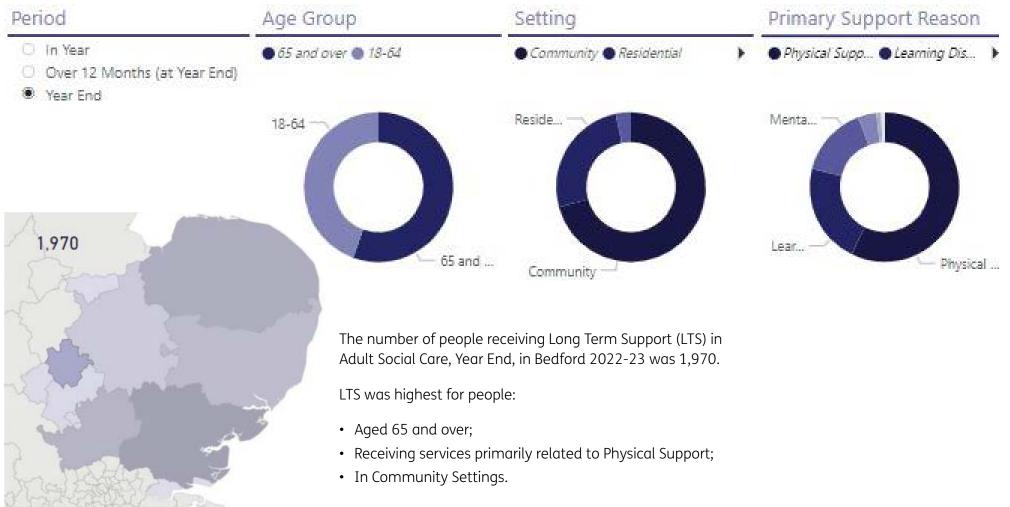
Where required providers with a CQC rating of Requires Improvement had a Providers Assessment and Market Management Solution (PAMMS) conducted by the Council's Care Standards Team and an Action Plan created to assure quality standards are met. The majority of action plans have been completed to the satisfaction of the Care Standards Team. Following completion of outstanding reviews, the Council is confident these providers will no longer be rated required Improvement. The single provider with an Inadequate rating has been managed through the councils Quality Assurance Pathway and was placed under the Serious Concerns Protocol with positive outcome following a PAMMS assessment which demonstrated improvements and sustainability.

Quality ratings include providers which the Council does not have care packages with, but other Local Authorities do. In these instances, the host Authority Conducts the PAMMS Assessment and action plan providing quality assurance.



#### People Accessing Long Term Support by Age Group, Setting and Primary Support Reason during 2022-23

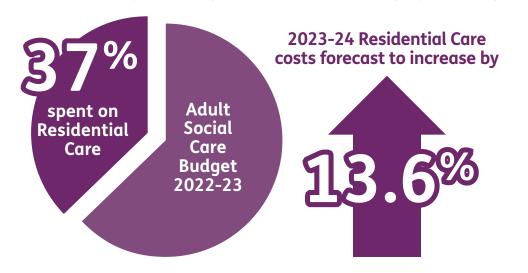
(Data from WM ADASS ACS National Data Hub)



A survey conducted by YouGov, surveyed 2,058 adult members of the public and found that 9 out of 10 (92%) respondents aged 65 years and over agreed that 'people would prefer to stay at home, rather than in a care home'. Other national research supports this finding.

This finding supports our aim in Bedford Borough, where we believe in helping people to live a life, not a service. Taking on board YouGov research findings, we will support people to remain independent where appropriate.

Currently, Bedford Borough has an oversupply of residential care homes, with 1,683 beds across 73 care homes for people aged 65 years and over and 18-64 years old, and the highest usage of residential care in the Eastern Region. Whilst CQC and the Council's Care Standards Team ratings show quality is at a good standard, we will aim to support more people to live independently responding to national research findings by continuing



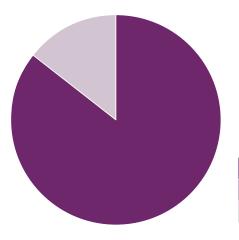
to reduce reliance on residential care, expanding the range of care choices, so people can take greater control over their care and continue to live well and remain independent.

This includes reviewing our internal Direct Payment (DP) process and commissioning an enhanced DP information and Advice support service to help people take up a DP, providing greater choice and control.

We are strengthening our carers offer, creating a digital link between our commissioned carers support service and the Council. Linking our systems will mean we can extend our reach, providing more carers with a statutory care assessment. More Carers and their cared for, will receive support to stay well and independent, whilst also reducing carer breakdown.



### CQC Overall Rating for Residential Dual Providers\*

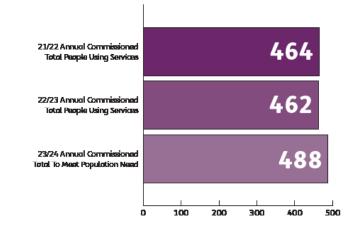


**Key** Good (6 / 85.71%) Outstanding (0 / 0%) Requires Improvement (1 / 14.28%)

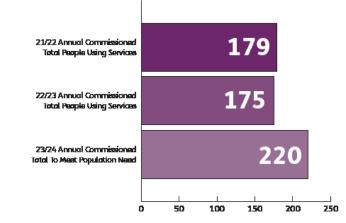
\*The impact of the Covid 19 pandemic and CQC new approach of carrying out assessments has meant many providers in Bedford have not had a recent assessment by CQC which is reflected in the high number of Requires Improvement ratings.

Where required providers with a rating of Requires Improvement by CQC have had a Providers Assessment and Market Management Solution (PAMMS) by the Council's Care Standards Team and an Action Plan has been created, most action plans have been completed to the satisfaction of the Care Standards Team. Also a couple of providers have no care packages with Bedford Borough but do with a neighbouring authority who have completed a PAMMS.

### Residential Care for People 65 years and over



### Residential Care for Working Age Adults, 18-64 years old



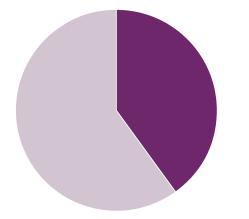
### **Complex Nursing Care**

- By 2035, ONS data (2021) shows there will be double the number of people living with four or more conditions: 17.0% compared with 9.8% in 2015. People aged over 75 contribute most to this number.
- People present to residential or nursing services at a much later stage in life.
- At the point of accessing services, people have higher acuity and more complexity requiring 24-hour care.
- This level of need means that placements are higher cost but for shorter periods of time, resulting in higher unit costs.
- In 2015, 54.0% of people aged over 65 had two or more conditions (multi-morbidity). By 2035 this is predicted to rise to 67.8%.
  By age group, the prevalence of multi-morbidity was predicted at 52.8% for people aged 65-74, 75.9% for those aged 75-84, and 90.5% for those above the age of 85.
- In July 2022 there were 1,309 adults aged over 65 with diagnosed dementia in Bedford Borough with a diagnosis rate of 63.8%. The estimated population with dementia is 2053.
- In 2022-23 7% of the Adult Social Care budget was spent on nursing care.
- Currently, all residential and nursing placements are made within Bedford Borough.

- Existing provision for complex nursing beds, including End-of-Life care is often close to fully utilised.
- Out of borough placements occur where specialist provision for very complex neurological and other complex support needs cannot be met locally.
- Our ambition is to work with system partners, including Independent Care and Support providers, the Integrated Care Board, CQC and neighbouring authorities to provide sufficient quality, cost effective services which can respond to the changing demography and level of need.



### CQC Overall Rating for Residential Nursing Care\*



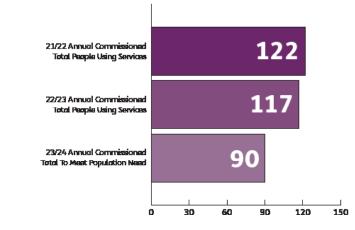
Кеу
Good (2 / 40%)
Outstanding (0 / 0%)
Requires Improvement (3 / 60%)

\*The impact of the Covid 19 pandemic and CQC new approach of carrying out assessments has meant many providers in Bedford have not had a recent assessment by CQC which is reflected in the high number of Requires Improvement ratings.

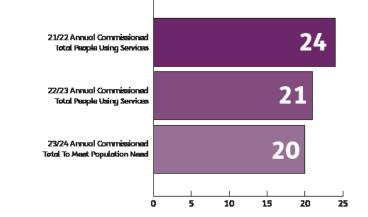
Where required providers with a CQC rating of Requires Improvement have had a Providers Assessment and Market Management Solution (PAMMS) by the Council's Care Standards Team and an Action Plan has been created, most action plans have been completed to the satisfaction of the Care Standards Team.

Quality ratings include providers which the Council does not have care packages with, but other Local Authorities do. In these instances, the host Authority Conducts the PAMMS Assessment and action plan providing quality assurance.

#### Nursing Care for People 65 years and over



### Nursing Care for Working Age Adults, 18-64 years old



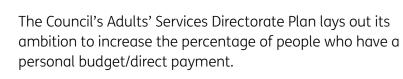
### **Direct Payments**

The uptake of Direct Payments by Carers has increased, although the wider uptake of Direct Payments by people accessing Adult Support Services, is still an area for development.

We are working with Community Catalysts to create a more diverse care market with a wider range of care choices for people. We will do this by increasing the number of micro-providers. These are providers with less than eight employees. Distinct from more traditional services, microproviders are able to offer more bespoke support and are frequently funded by a Direct Payment enhancing the experience of support.









During 2023-24 65% of Carers were receiving a Direct Payment. In summer 2024, 13.5% of people accessing long term support services were in receipt of a Direct Payment.



During 2022-23 Skills for Care data showed there were 150 direct payment recipients employing their own staff in Bedford.

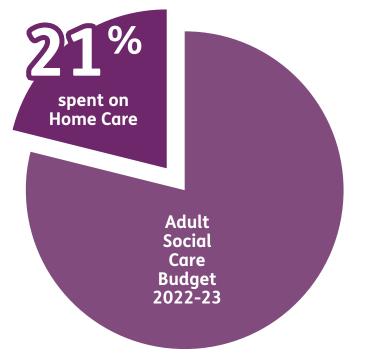
We have enhanced our direct payment information and advice support offer to simplify accessing a direct payment. Our ambition is to develop the number of Personal Assistant/Carer services, promoting greater choice for people in how they choose to meet their care and support needs.

We will work across professional boundaries to support and enable social work/commissioners and third sector care providers to improve our offer for local people.

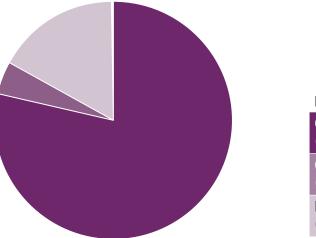
### Home Care for People aged 18-64 years and 65 and over

Home care services visit vulnerable people in their own homes and support them to carry out their daily lives safely, assisting people with pre-agreed daily tasks that may include personal care, personal support, domestic support or visiting local amenities. The increase in the number of people aged over 85 years and over is likely to result in additional demand for home care. We have a good geographical spread across the borough. The home care framework has established a consistent supply of care.

The framework structure means care packages are clustered using separate geographical lots to reduce provider travel time giving greater flexibility to meet the needs of individuals.



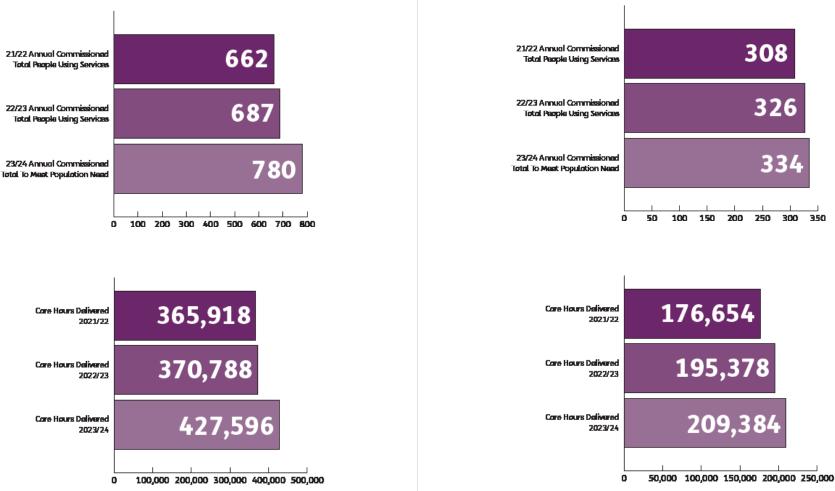
### CQC Overall Rating for Community Based Adult Social Care Service\*



Key Good (35 / 79.54%) Outstanding (2 / 4.54%) Requires Improvement (7 / 16.90%)

\*The impact of the Covid 19 pandemic and CQC new approach of carrying out assessments has meant many providers in Bedford have not had a recent assessment by CQC which is reflected in the high number of Requires Improvement ratings.

Where required providers with a rating of Requires Improvement by CQC have had a Providers Assessment and Market Management Solution (PAMMS) by the Council's Care Standards Team and an Action Plan has been created, most action plans have been completed to the satisfaction of the Care Standards Team. Also a couple of providers have no care packages with Bedford Borough but do with a neighbouring authority who have completed a PAMMS.



Home Care for People aged 18-64 years

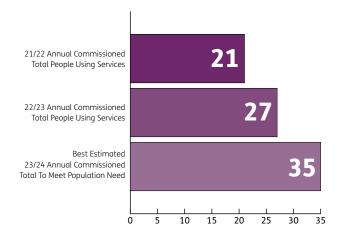
### Home Care for People aged 65 years and older

### Extra Care

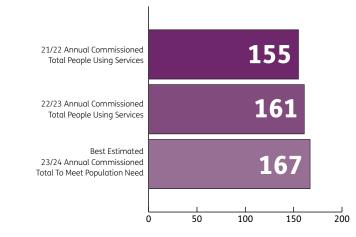
Extra care housing, also known as 'assisted living, offers more support than sheltered housing but still allows people to live independently, in a self-contained flat with their own front door. Staff are usually available for up to 24 hours per day to provide personal care and support. The increase in people aged 85 years and over is likely to result in additional demand for extra care provision.

We have six extra care schemes with 241 units available, with the latest delivering 55 units in 2019. The Council delivers the support in two of these schemes. There is a seventh scheme with an additional 37 flats. This model is not staffed 24/7. We have developed effective partnerships with four housing associations to deliver extra care capacity in the Borough. Care models such as extra care and supported housing, or shared lives can deliver better outcomes for people.

### Extra Care for People aged 18-64 years



#### Extra Care for People aged 65 years and older



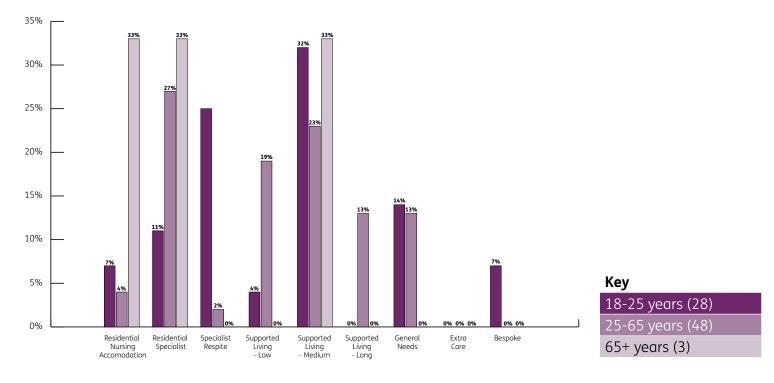
We aim to maximise use of existing extra care housing by:

- Reviewing how people access and navigate available services and who is eligible to receive support in-line with the Care Act 2014 duty.
- Re-commissioning care and support contracts to support the best quality, cost effective business model.
- Ensure new builds meet projected need and demand.
- Develop approaches to extra care housing as community assets and intergenerational living.
- Ensure social care providers are aware of the Council's E-procurement portal and understand how to register on it, so they will be notified of future tender opportunities.

### **Current Demand Accommodation and Services for People aged 18-64**

### Accommodation Requirements for people with a Learning Disability in 2023-24

	Type of Property									
Age Range	Residential Nursing Accomodation	Residential	Specialist Respite	Supported Living - Low	Living	Supported Living - High	General Needs	Extra Care	Bespoke	Total
18-25	2	3	7	1	9	0	4	0	2	28
25-65	2	13	1	9	11	6	6	0	0	48
65+	1	1	0	0	1	0	0	0	0	3
Total	5	17	8	10	21	6	10	0	2	79



### Supported Living Services for People aged 18-64

There is currently a range of varied and different pricing models in the supported living market.

There is a lack of transparency and consistency regarding package costs and what is being delivered.

Current financial pressures in both the care market and on Local Authority budges mean that we need increased transparency around commissioned care and support.



19% of the Adult Social Care budget was spent on supported living in 2022-23.



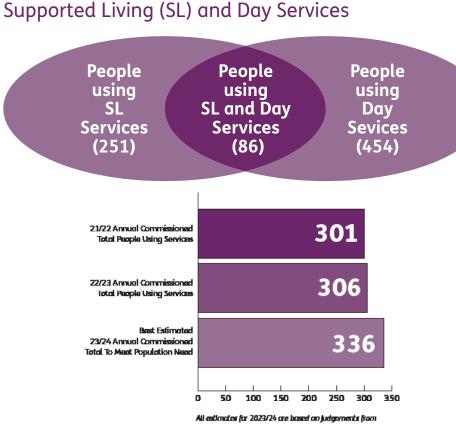
The average weekly fee the Council pays to providers of long-term care in supported living settings for adults (aged 18-64) with LD, ASD and MH is £807.49 per week.



We want people to have a life, not a service Making it Real REACH Standards The Real Tenancy Test

We are successfully coproducing our supported livingframework with people using services and providers.





evaluation of short and long term trend data

Practice guidance published by Paradigm, REACH Standards, SCIE etc. puts a focus on connecting people to their local communities and supporting access to general local groups and activities, voluntary work, and employment.

Supported living services should enable local connections and support to develop life skills to part-take in the community.

### Demography

Overall demand is growing nationally for all people with different care and support needs.

#### Predicted Population Growth in Bedford Borough

Group	Population 2023	Predicted Population 2030
LD, 18 – 64 baseline estimates	2,504	2,559
PD 18-64 (mobility, serious personal care disability, stroke, visual impairment, severe hearing impairment)	7,937	8,115
MH, common mental disorders 18-64	19,597	19,984
Autism, 18+	1,014	1,033

(Source: Projecting Adult Needs and Service Information System (pansi.org.uk)

### Growth of Number of People (18+) in SL

Reporting Period	Growth of Number of People
2018/19	7
2019/20	42
2020/21	49
2021/22	52

- Trend to procure more communitybased support.
- SL for very high needs has started to replace residential options.
- Demand for SL service will grow.

### **Day Opportunities and Respite**

### What we want to tell you!

There is adequate provision of day opportunity services for people with a low to moderate learning disability and or Autism. This is also true for people with physical health needs.

There is a gap in day opportunity provision within the borough for people with more complex Autism support needs where specialist, enhanced behavioural support can be provided. This is also true for people with complex physical health needs.

Lot 4 of the new home care framework (April 2022) provides specialist day opportunity services for people with a more complex learning disability and or Autism needs. This has partially addressed the gap in provision.

Services which can be provided to people when they leave education are needed. We want to expand the range of activities available through day opportunities services.

More overnight respite options are needed for people with more complex learning disabilities and or Autism away from their usual residence, providing a break for carers and the individual.



### Community and Voluntary Sector Organisations

Community and voluntary sector services are the Adults' Social Care front door in the community.

Our focus is on prevention and early help, supporting people to participate in their community.

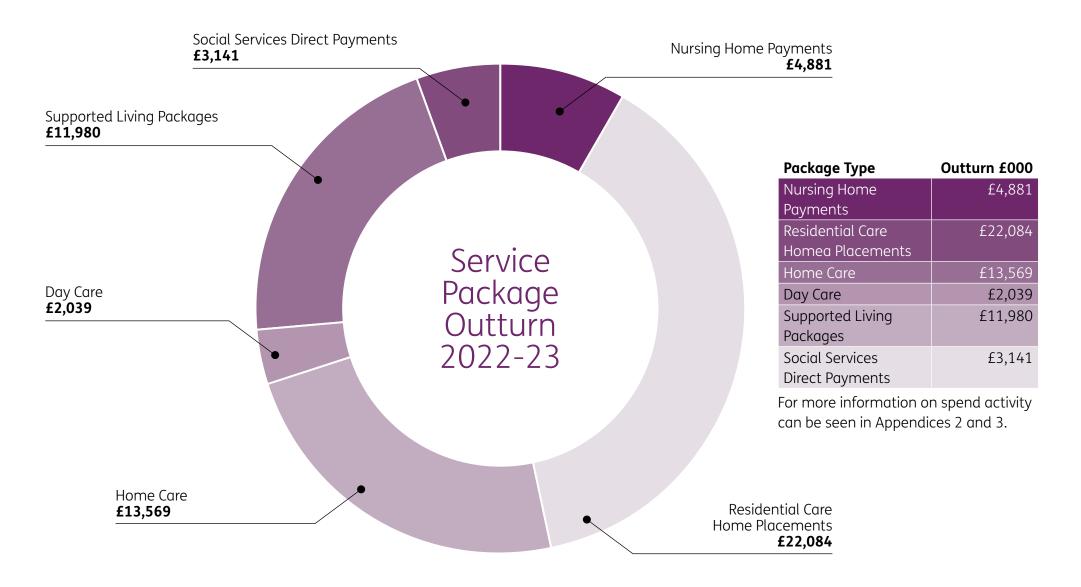
Mid-2023, we held our first Voluntary Sector Provider forum.

Providers told us they would like a bi-annual provider forums to support co-production and innovation.

We will co-produce a meaningful provider forum to support communication and innovation.



### Cost of Adult Social Care in 2022-23 across a range of Services



### **Housing in Bedford Borough**

### Introduction

The provision of good quality, accessible and affordable housing is integral to supporting older and vulnerable people to live as independently as they can for as long as possible. The Social Care white paper, People at the Heart of Care, puts emphasis on the vital role of housing and housing providers in the successful achievement of Social Care outcomes.

#### Background

Bedford Borough Council is not a landlord, but it has a range of wider responsibilities for meeting local housing needs. These include the provision of direct services and enabling & influencing work with a range of partners.

A set of local strategies and commissioning plans in relation to care, support and housing provide the framework for the development of specialist housing in Bedford Borough.

Learn more here:

- Housing Strategies
- The Local Plan 2024
- Joint Strategic Needs Assessment

### What we will do to support independence

The Council's aim is to help people to remain living in their own home for as long as they wish and are able to. We will do this through:

- Providing information, advice & support.
- Assistance with adaptations, minor repairs and Handy Person services.
- The use of care & support Technology.

Overall, Bedford Borough Council will work with providers:

- To make new and existing homes as adaptable as possible to help facilitate independent living and 'ageing in place'.
- To provide as much certainty as possible on funding for care and support packages.
- To map local housing supply and help ensure that local residents know about the options available to them.

The Council will also help to enable provision of new specialist accommodation with care and/or support for people with specific needs. This will include:

- Extra care housing predominantly, but not exclusively, for older people.
- Supported housing for adults of working age including those with a learning disability/autism, a physical disability or a mental health need.

### **Future Housing Requirements**

### Older People

Bedford Borough Council has identified that additional units of Accommodation with Care for older people will be required by 2040 to satisfy need and demand. This will be met in a number of ways, with the initial aim of developing units of Extra Care Housing by 2030.

The Council's role will be mainly as an enabler, including:

#### Remodelling existing capacity.

Working with existing housing & care providers to modernise existing services, such as sheltered housing, and where possible to undertake conversion to enhanced Accommodation with Care schemes.

#### **Building strategic partnerships**

Building strategic partnerships with local and national organisations that develop and provide Extra Care housing schemes.

#### Market shaping

By using the policies set out in the Bedford Local Plan 2030 (and the emerging Local Plan 2040) to help deliver new schemes through the Development Management Process.



#### Use of Own Resources

The Council and its partners will explore the potential of using its own building and land assets, particularly for provision the market is not able to meet.

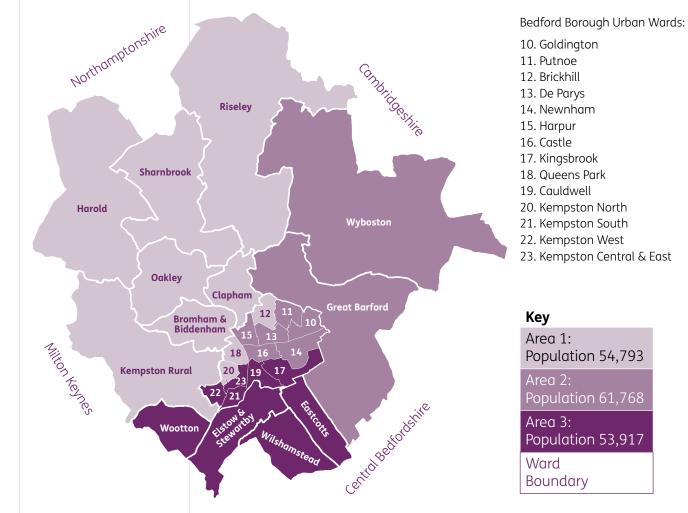
As a guide, new provision will be split between three geographic areas:

- Bedford Town
- Bedford Rural Area (North)
- Bedford Rural Area (South)

The Council has taken an opportunistic approach to the development of new accommodation with care and support schemes.

There has been good progress. New provision is now needed at a faster pace.

### Bedford Borough Area Map



### Working Age Adults 18-64 years



A similar approach has been taken to supported living accommodation for working age adults. This has been achieved through joint working by the Council's Housing Team, Planning Team, Adult Social Care Team and Strategic Commissioning and Procurement, in partnership with housing providers and stakeholders.

There are 141 supported living tenancies across 18 sites. Three commissioned support providers deliver these services. Sixty-three of these tenancies provide supported living for people with learning disability/autism support need with 18 tenancies for people with a mental health support need.

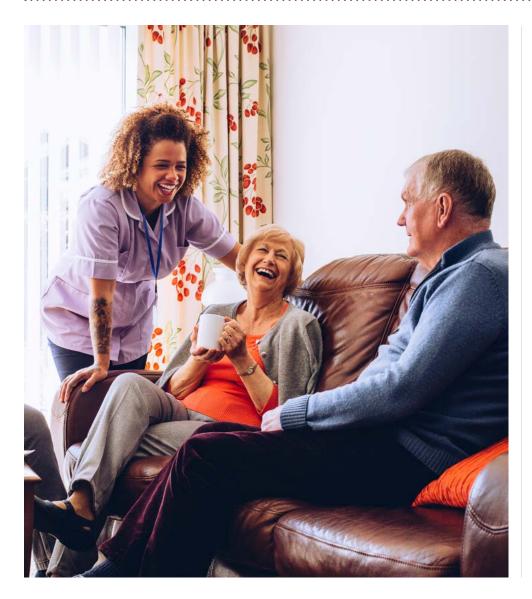


There are a further six flats in the development pipeline for people with a learning disability and or Autism and future accommodation development possibilities exist.

Independent providers deliver supported living services in the borough, which provides additional accommodation choices for eligible adults to have their housing and care needs met by approved care and support providers.



### **Adult Social Care Workforce**



#### **Recruitment and Retention**

A summary of the adult social care sector and workforce in Bedford 2022-23:

- During 2022-23 Skills for Care estimate the staff turnover rate in Bedford was 21.9%.
- This was lower than the Eastern Region average of 29.9% and lower than the England average of 28.3%.
- Across England, the vacancy rate has decreased compared to last year and the number of filled posts has increased.
- The vacancy rate in Bedford was 15.40%, which was higher than the regional average of 10.1% and higher than England at 9.9%
- During this period international recruitment increased substantially which has impacted these trends.
- Between July 2021 and June 2022 the unemployment rate in Bedford was 3.4% against 3% in the East region and 3.8% nationally, and in August 2022 rate was 4.1%.

#### The graphs below show the workforce numbers between 2022-23:



This summary of the Adult Social Care workforce in Bedford includes data from the whole Adult Social Care sector: local authorities and independent sector, posts working for direct payment recipients and those working for the NHS.

Please note that the data above and other pages refer to filled posts in the local authority and the independent sectors only.

### Working in Partnership with Bedford Borough Council

### **Tenders and Contracts**

Bedford Borough Council procures a wide range of works, services and goods to deliver its many functions to the community. This presents opportunities to work with local businesses in delivering those functions.

Tender opportunities will be alerted through our e-procurement portal, In-tend. All providers, interested in working with the Council must register on the portal. You can access the in-tend supplier portal here: <u>https://</u> <u>intendhost.co.uk/bedford</u>. A user guide is available on the In-tend homepage under information.

Further information on doing business with the Council can be found here.

The Council works with Constellia, who provide a 'neutral vendor' solution for contracts below £100k.

<u>How we pay contractors</u> provides useful information to providers. Payment terms are usually within 30 days. Small to medium enterprises may receive 10-day payment terms if they meet the eligibility criteria.

Additional procurement support for the provider market can be accessed <u>here</u>.

Learn more about public procurement and how to bid for public sector contracts by visiting gov.uk's <u>sell goods or services to the public sector</u>.

Current and prospective suppliers should contact Bedford Borough Council for basic information.

General enquiries should be directed to <u>commercial.hub@bedford.gov.uk</u>.



### **Support Available to Our Providers**

#### Land and Property Information

- Find Commercial property in Bedford Borough
- Vacant property in Bedford Borough
- Land ownership enquiries



### Training for Adult Social Care Providers

#### Training and Development

In collaboration with the Integrated Care Board, Bedford Borough Council continues to support the delivery of a wide range of training available to all Adult Social Care providers, including but not limited to residential, home care and supported living providers, with and without Council funded care packages.

Bedfordshire Care Group has been commissioned by the Council to provide training and development for all care staff and providers within Bedford Borough.



#### Quality Assurance PAMMS Assessment Tool

New registered providers receive:



Introductory visit explaining the role of the team and the Quality Assurance Pathway which forms part of the Quality Assurance and Provider Assessment and Market Management Solution, (PAMMS). The PAMMS tool is used to assess quality and audit care delivered by care providers.

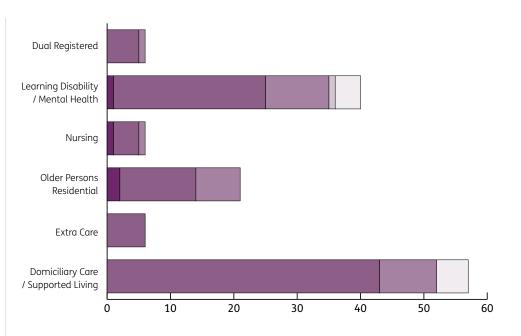


The PAMMS assessment is a support tool. It highlights good practice or areas requiring improvement. It is the Care Provider Quality Assurance Pathway.



Available support the team can provide will be discussed during this visit.

Registered Adult Social Care Providers will be assessed using PAMMS. This is a contractual requirement.





### **Funding Sources**

- <u>Community funding options</u> organisations that may be able to provide financial assistance for your voluntary, community or charitable organisation.
- <u>Community Voluntary Service Bedfordshire</u> strengthening local social action. The CVS can provide support with training, Volunteering and Connecting. To find out more how the CVS can support your business development, follow the link.
- <u>Rural Grant Scheme</u>.
- You can find government-backed support and finance for business on gov.uk's <u>finance and support for your business</u> and the Business Finance Guide.
- <u>Grants from external organisations</u> including, but are not limited to grants to support voluntary organisations, education and sport.



### Population by Age projected to 2040

#### Population aged 65 and over

Group	2020	2025	2030	2035	2040
People aged 65-69	2,792,500	3,087,800	3,553,600	3,628,800	3,420,100
People aged 70-74	2,819,600	2,618,800	2,904,200	2,253,200	3,435,100
People aged 75-79	2,017,300	2,518,300	2,353,900	2,626,200	3,049,000
People aged 80-84	1,459,100	1,651,200	2,075,200	1,961,000	2,211,600
People aged 85-89	893,100	999,100	1,153,900	1,465,300	1,411,300
People aged 90 and over	523,900	574,200	656,100	780,900	1,000,000
Total population aged 65 and over	10,505.500	11,449,400	12,696,900	12,815,400	14,527,100

#### Population aged 18-64

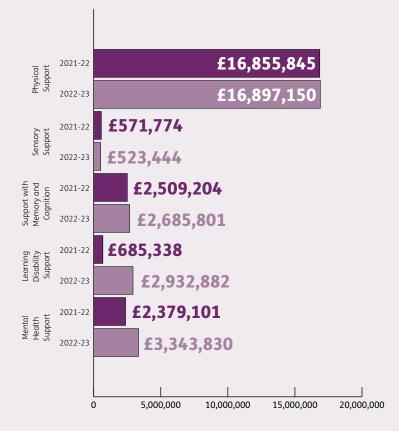
Group	2020	2025	2030	2035	2040
People aged 18-24	4,692,400	4,697,700	5,235,300	5,351,600	5,051,800
People aged 25-34	7,622,500	7,440,500	7,077,500	7,314,200	7,891,100
People aged 35-44	7,238,800	7,601,600	7,682,200	7,483,400	7,126,600
People aged 45-54	7,526,700	7,124,700	7,228,700	7,580,900	7,665,100
People aged 55-64	6,972,200	7,519,900	7,353,500	6,977,000	7,095,600
Total population aged 18-64	34,052,600	34,384,400	34,577,200	34,707,100	34,830,200
Total population (all ages)	56,678,500	58,060,200	59,181,800	60,183,900	61,157,900

(Source: POPPI 2020)

### The Cost of Care in Bedford Borough during 2022-2023

The chart below shows how spend activity has changed in the last 2 financial years and is categorised using people's primary support need.

Long term support for people aged 65 years and over (excluding assistive equipment and technology)



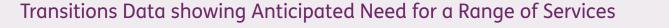
## Appendix 3

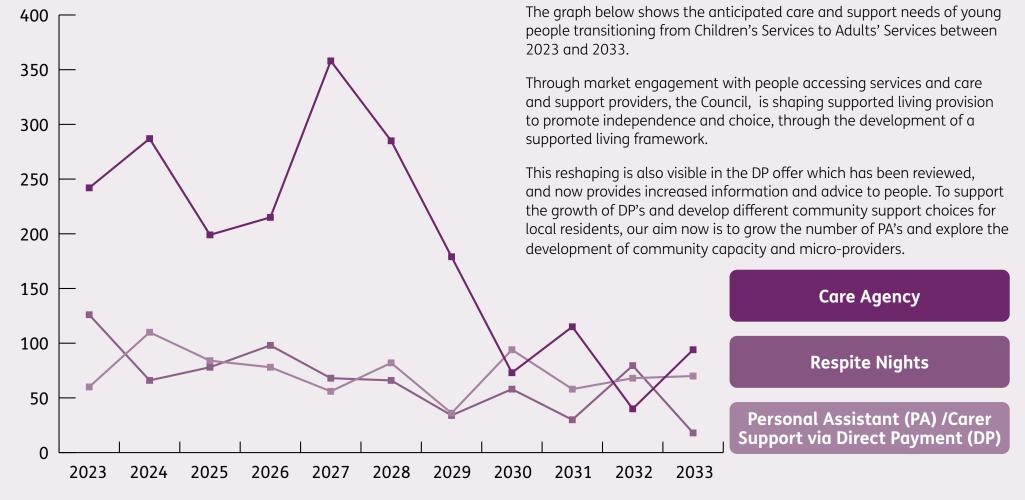
### The Cost of Care in Bedford Borough during 2022-2023

The chart below shows how spend activity has changed in the last 2 financial years and is categorised using people's primary support need.

Long term support for people aged 18 to 64 years (excluding assistive equipment and technology)







Social Care Transitions data September 2023. Figures may vary dependant on changing need overtime.

### Links to Key Strategies and Further Information

- Market Sustainability Plan
- Adult Services Directorate Plan 2022-2026
- People at the Heart of Care
- Bedford Borough Council Corporate Plan 2024-2027
- Bedford Borough Joint Health and Wellbeing Strategy 2018 2023
- The State of Health and Care of Older People in England 2023
- Joint Strategic Needs Assessment
- Tenders and Contracts
- Doing business with the Council
- How we pay contractors
- Older Persons Accommodation Strategy 2018-2023
- Mental Health Accommodation Strategy 2018-2023
- Learning Disabilities Accommodation Strategy
- Physical Disabilities Accommodation Strategy currently under development
- Housing Strategy 2021-2026
- Adult Social Care Provider Quality Assurance Pathway
- Safeguarding Policy and Procedures

- East of England Refugee Community The Care Workers Charity
- Planning, Infrastructure and Economic Growth Business Plan 2022-2023
- The Local Plan 2040
- Find Commercial property in Bedford Borough
- Vacant property in Bedford Borough
- <u>Rural Grant Scheme</u>
- Community funding options
- <u>Grants from external organisations</u>
- GOV.UK's Finance and support for your business
- Business Finance Guide
- International Recruitment East Resources
- Care Provider Quality Assurance Pathway
- <u>REACH Standards</u>
- Modern Day Slavery Assessment Tool (MSAT)
- SCIE Social Care Institute for Excellence
- <u>REACH for Supported Living Standards</u>
- Home Care Insight -UKHCA 2020 Survey

### Finding out more



### Strategic Commissioning & Procurement (Adults)

Business Transformation & Organisational Development Bedford Borough Council Borough Hall Cauldwell Street Bedford MK42 9AP



www.bedford.gov.uk